## Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deakin University English Language Institute (DUELI)</td>
<td>3</td>
</tr>
<tr>
<td>DUELI courses</td>
<td>3</td>
</tr>
<tr>
<td>Course progress and assessment</td>
<td>3</td>
</tr>
<tr>
<td>Plagiarism</td>
<td>3</td>
</tr>
<tr>
<td>Deakin University Student ID Card (Deakin Card)</td>
<td>3</td>
</tr>
<tr>
<td>DUELI Student code of conduct</td>
<td>4</td>
</tr>
<tr>
<td>Department of Immigration and Border Protection (DIBP)</td>
<td>4</td>
</tr>
<tr>
<td>Student visa conditions</td>
<td>4</td>
</tr>
<tr>
<td>Attendance</td>
<td>4</td>
</tr>
<tr>
<td>Change of education provider</td>
<td>4</td>
</tr>
<tr>
<td>Current address</td>
<td>5</td>
</tr>
<tr>
<td>Overseas Student Health Cover (OSHC)</td>
<td>5</td>
</tr>
<tr>
<td>Students Under 18</td>
<td>5</td>
</tr>
<tr>
<td>Important student visa responsibilities</td>
<td>5</td>
</tr>
<tr>
<td>DUELI attendance procedure</td>
<td>5</td>
</tr>
<tr>
<td>Special consideration for extended absence</td>
<td>5</td>
</tr>
<tr>
<td>Reporting and disclosure of information</td>
<td>5</td>
</tr>
<tr>
<td>Visa extension</td>
<td>5</td>
</tr>
<tr>
<td>Work rights</td>
<td>5</td>
</tr>
<tr>
<td>Tax File Number (TFN)</td>
<td>6</td>
</tr>
<tr>
<td>Banking</td>
<td>6</td>
</tr>
<tr>
<td>Overseas Student Health Cover (OSHC)</td>
<td>6</td>
</tr>
<tr>
<td>How do I get my membership card</td>
<td>7</td>
</tr>
<tr>
<td>Notify BUPA OSHC of your contact details</td>
<td>7</td>
</tr>
<tr>
<td>How your BUPA OSHC works</td>
<td>7</td>
</tr>
<tr>
<td>To see the campus doctor or a medical clinic with Direct Billing</td>
<td>7</td>
</tr>
<tr>
<td>To see a medical clinic or doctor who does not have Direct Billing</td>
<td>7</td>
</tr>
<tr>
<td>If you go to a hospital and how to claim</td>
<td>7</td>
</tr>
<tr>
<td>IT information</td>
<td>7</td>
</tr>
<tr>
<td>IT passwords and Internet access</td>
<td>7</td>
</tr>
<tr>
<td>Deakin University Internet use</td>
<td>8</td>
</tr>
<tr>
<td>Tips to reduce Internet cost</td>
<td>8</td>
</tr>
<tr>
<td>Your responsibilities</td>
<td>8</td>
</tr>
<tr>
<td>Consequences of misuse and examples of misuse</td>
<td>8</td>
</tr>
<tr>
<td>Email</td>
<td>8</td>
</tr>
<tr>
<td>Printing, photocopying</td>
<td>8</td>
</tr>
<tr>
<td>IT Service Desk</td>
<td>9</td>
</tr>
<tr>
<td>Library</td>
<td>9</td>
</tr>
<tr>
<td>Library access</td>
<td>9</td>
</tr>
<tr>
<td>Intercampus loans</td>
<td>9</td>
</tr>
<tr>
<td>Conditions of loan and library use</td>
<td>9</td>
</tr>
<tr>
<td>Library account and PIN</td>
<td>9</td>
</tr>
<tr>
<td>Division of Student Life (DSL)</td>
<td>9</td>
</tr>
<tr>
<td>Nurse</td>
<td>9</td>
</tr>
<tr>
<td>Doctor/Geelong Waterfront Campus</td>
<td>10</td>
</tr>
<tr>
<td>Hospitals</td>
<td>10</td>
</tr>
<tr>
<td>Sexual Health Services</td>
<td>10</td>
</tr>
<tr>
<td>Dentist</td>
<td>10</td>
</tr>
<tr>
<td>Help lines, sexual assault/violence</td>
<td>10</td>
</tr>
</tbody>
</table>
Deakin University English Language Institute

Deakin University English Language Institute (DUELI) offers a wide range of English language courses from beginner to advanced level at Deakin’s Melbourne Burwood Campus and Geelong Waterfront campus. For information about DUELI, go to [deakin.edu.au/dueli](http://deakin.edu.au/dueli).

**DUELI courses**
Courses are integrated and involve the development of reading, writing, listening and speaking skills using texts and materials from a wide range of media. A strong emphasis is placed on helping students become independent learners. We encourage you to develop your own learning style, set your own goals and draw up your own study plans.

**Course progress and assessment**
DUELI is legally required to check your course progress to ensure that you are doing well in your studies. Courses are run in five-week blocks. Language skills are assessed throughout the teaching block at regular intervals so that you can revise your study goals. There are several assessment tasks within each level, which you must pass in order to progress to the next level, or you will be required to repeat the level. You must pass the level specified in order to meet the English language requirement allowing you to enter the intended award study. Marks are final and cannot be changed. In the case of borderline marks, teachers get a second opinion from the coordinator before giving you the final mark. However, if you disagree with your mark you can follow the DUELI Grievance Procedure (see Appendix). Students who have failed at a given level three times will be unable to extend their study.

**Plagiarism**
Plagiarism occurs when a student copies somebody else’s work without acknowledging its author. Plagiarism leads to severe penalties in Australia, as it is an example of academic misconduct. Teachers at DUELI will explain how to properly reference your work in order to avoid plagiarism. For more information visit Academic Skills website at: [deakin.edu.au/students/study-support](http://deakin.edu.au/students/study-support).

Deakin University student ID card (Deakin card)

Your Deakin card identifies you as a member of the Deakin University community and allows you to use a variety of services around the University, including libraries and computer labs. In order to obtain your Deakin card, go to Deakin Central located in the Central Precinct, Building D, Level 2. DUELI Staff will arrange a Deakin card session for all new students as part of the Orientation Program.

To load money onto your Deakin card, use loading stations, for instance the one in Building D, Level 2, opposite the lift. The machine accepts only $5 notes and you should always keep a receipt. For more information about your Deakin card go to [deakin.edu.au/studentlife/deakincard](http://deakin.edu.au/studentlife/deakincard).
DUELI Student Code of Conduct

Studying at Deakin University is a co-operative relationship between students and staff.

Deakin University recognises that students are entitled to have the following expectations during their time at DUELI:

» To study in a safe, secure and supportive environment
» To be treated with respect and courtesy in an environment free from harassment and discrimination
» To have personal privacy respected
» To have access to clear, appropriate procedures for dealing with complaints and grievances.

This Code of Conduct sets out standards of behaviour based on co-operation, mutual responsibility, respect, self-discipline and tolerance of others by which everyone is accepted as an individual and where all cultures are highly valued.

<table>
<thead>
<tr>
<th>Value</th>
<th>Behaviours</th>
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</thead>
<tbody>
<tr>
<td>Responsibility</td>
<td>» Co-operate with teachers and students.</td>
</tr>
<tr>
<td>Being accountable for your own actions and learning</td>
<td>» Be punctual and fully prepared for class.</td>
</tr>
<tr>
<td></td>
<td>» Complete class work as assigned by your teachers.</td>
</tr>
<tr>
<td></td>
<td>» Practice behaviours that keep everybody safe.</td>
</tr>
<tr>
<td>Respect</td>
<td>» Listen carefully to others.</td>
</tr>
<tr>
<td>Caring about yourself, others and The environment around you</td>
<td>» Be understanding and tolerant.</td>
</tr>
<tr>
<td></td>
<td>» Treat everybody with respect.</td>
</tr>
<tr>
<td></td>
<td>» Behave in a manner that is non-discriminatory.</td>
</tr>
<tr>
<td></td>
<td>» Practice behaviours that are not disruptive to others.</td>
</tr>
<tr>
<td></td>
<td>» Care for University and personal property.</td>
</tr>
<tr>
<td>Integrity</td>
<td>» Treat others fairly.</td>
</tr>
<tr>
<td>Being honest and fair</td>
<td>» Allow others to study in a positive environment.</td>
</tr>
<tr>
<td></td>
<td>» Submit work that is your own.</td>
</tr>
</tbody>
</table>

Department of Immigration and Border Protection

For information and enquiries about your visa contact the Department of Immigration and Border Protection (DIBP) on 13 18 81 or visit www.immi.gov.au. DIBP is located at: Casselden Place, 2 Lonsdale Street, Melbourne 3000.

Student visa conditions
Please ensure that you read, understand and comply with the following visa conditions:

Attendance
You must maintain satisfactory attendance throughout the length of your course. Satisfactory attendance is 80% and above.

Change of education provider
You must remain at the institution that originally recruited you for the first six months. If there are exceptional circumstances forcing you to change, you must obtain a Release Letter from Deakin University and get permission from DIBP.
**Current address**
You must notify DUELI Reception, about your current address, and any changes to your current address, within seven days. Please ensure that we have your current address at all times so that you do not miss out on important information that the University sends out to students.

**Overseas Student Health Cover (OSHC)**
Overseas Student Health Cover must be maintained throughout the full duration of your studies in Australia. Please refer to pages 6-7 for detailed information about OSHC.

**Students under 18**
If you are under 18, you must maintain your welfare arrangements as approved by DIBP and Deakin University (if applicable) throughout the entire period until you turn 18. For more information, please go to the *Students under the age of 18* section in this booklet.

**Important student visa responsibilities**

**DUELI attendance procedure**
DIBP has advised DUELI that when a student is absent from class for any reason, DUELI should mark the student as being absent for that class. DUELI is legally obliged to report students with unsatisfactory attendance to DIBP, which in turn may result in a cancellation of the student visa. If you are late for more than 15 minutes for your first class, and more than 5 minutes for any subsequent class, you will be marked absent for that class.

As part of the attendance procedure, DUELI will notify you in writing if you are at risk of falling below 80 per cent as well as of its intention to report you for unsatisfactory attendance. If you disagree with the decision to report you, you can appeal against following DUELI procedure.

Students must keep all Medical certificates as DIBP and DUELI may ask for proof of illness if attendance falls below 80 per cent. It is the student’s responsibility then to provide DIBP with any medical certificates if requested.

**Special consideration for extended absence**
In the event that a student is hospitalised or absent due to circumstances beyond their control then the Director of DUELI will determine whether the student’s absence will be excused (DIBP has special consideration provisions for these types of circumstances). Each request for special consideration would be on a case-by-case basis and must be supported by medical certificates or other relevant documentation and approved by DIBP.

**Reporting and disclosure of information**
DUELI must, by law, report to DIBP any changes to your enrolment as well as breaches of your student visa conditions relating to your attendance and/or academic progress. DUELI may be obliged to share the information you provide with Australian government departments, such as DIBP and DEEWR (Department of Education, Employment and Workplace Relations). For instance, when asked, DUELI must give DIBP information about your current address and contact numbers, your enrolment status and your grades.

**Visa extension**
It is your responsibility to hold a valid Australian visa at all times. If your visa is due to expire before the end of your course, you need to apply for its extension with DIBP at least two months before the expiry date. Students applying for visa extension may be required to undertake medical checks. For information about how to apply go to [www.immi.gov.au/study/pages/study.aspx](http://www.immi.gov.au/study/pages/study.aspx).

**Work rights**
International students are only allowed to work a maximum of 40 hours per fortnight when lessons are in session.
**Tax File Number (TFN)**

You need to provide your tax file number (TFN) to:

- Your bank, when opening a bank account
- Your employer, when applying for a part-time job.

It is not compulsory to have a tax file number. However, if you do not have it, any money you earn in Australia (including interest earned on your bank account) will be taxed at a higher rate. For more information, visit www.ato.gov.au.

**Applying for a Tax File Number (TFN) online**

All students can apply online for a Tax File Number and it is free. Go to: www.ato.gov.au and follow the instructions on the screen. You can also ask at DUELI Reception for a handout to help you.

**Banking**

There is an ANZ ATM on campus in Building D, opposite the Security Office on Level 2. There is an ANZ Bank branch at: 83 Malop St, Geelong, open Monday – Thursday 9.30am to 4pm, Friday 9.30am to 5pm, Saturday 9.00am to 12.00pm, with an ATM available after hours. There are also several other banks in the Geelong city centre.

In order to open a bank account you need your passport and a current Deakin University ID card. You will also need to provide your Tax File Number (TFN) to the bank (see above for information about how to apply for a TFN).

**Overseas Student Health Cover (OSHC)**

It is a requirement of DIBP that all international students (and any dependents accompanying them) have Overseas Student Health Cover (OSHC). BUPA is the preferred provider of Deakin University. If you have paid your OSHC together with your tuition fee, you will automatically be insured with BUPA. Please read the Bupa Policy Booklet to understand what you are and are not covered for.

**Note:** your OSHC is normally valid for one year. It is your responsibility to renew and maintain your OSHC for the full duration of your course(s). **Failure to have a valid cover is a breach of your student visa conditions and could result in the cancellation of your student visa.**

To renew your Bupa OSHC cover, visit www.overseasstudenthealth.com and go to “Renew your cover”.

If you have any questions or problems regarding your Bupa OSHC, contact the DUELI Reception on Level 4, Building D. Alternatively, you may contact Bupa directly via the following options:

- **Toll free number:** Helpline - 1800 888 942 (available 24 hours 7 days a week)
- **Email:** oshc@bupa.com.au
- **In person:** Bupa Geelong Branch
  - Shop 218 Westfield, Malop St Geelong
  - Monday to Friday 9am – 5pm, Saturday 10am – 2pm
- **Mailing address:** BUPA OSHC
  - Bupa
  - GPO Box 9809, Brisbane, QLD 4001, Australia
- **Website:** www.bupa.com.au/health-insurance/cover/oshc
How do I get my membership card?
Cards will be given to you during the Orientation Program. If you have paid for OSHC through Deakin, but have not received a card, please contact the Geelong DUELI Reception.

Notify BUPA OSHC of your contact details
It is important that you provide BUPA OSHC with up to date contact details, particularly your email address. If you change your address or any other personal details, please update this information by sending an email to OSHCDeakinUni@bupa.com.au with the subject “Update my details.” In your message, provide your name, date of birth, membership number, your new address and telephone number.

How your BUPA OSHC works

To see the campus doctor or a medical clinic with Direct Billing
Some doctor’s direct bill BUPA for your costs. Show your BUPA OSHC card and your consultation fee will be sent directly to BUPA OSHC who will directly pay your bill. A list of BUPA Direct Billing medical centres can be obtained from the website http://www.bupa.com.au/health-insurance/cover/oshc
Note: In some clinics there may be a co-payment that you will have to pay for seeing a doctor (usually $15-30) and you pay this directly to the doctor or clinic.

To see a medical clinic or doctor who does not have Direct Billing
If you go to a medical clinic or doctor who does not have Direct Billing arrangements with BUPA, you will need to pay for your consultation. Make sure that you obtain a receipt so that you are able to make a claim.

If you go to a hospital
It is faster and easier to go to a medical clinic if you are feeling unwell. However, if you become ill during the night or on the weekend, you might go to the emergency area of a hospital. In Australia, there are public and private hospitals. You will need to pay $450 to be seen by emergency medical staff (please note that you might be charged more than at a medical clinic). Keep the receipt and you will be able to claim back the full amount from BUPA if you go to public hospital, or some if you go to a private hospital.

How to claim
For information about how to make a claim please contact BUPA Help Desk: OSHCDeakinUni@bupa.com.au.

IT information

IT passwords
Students have an opportunity to obtain their username and password as part of DUELI Orientation activities. For detailed instructions please refer to “How to Get an IT Password” attached as an appendix at the end of this booklet.

Internet access
Your Internet access depends on the status of your enrolment at DUELI. In order to receive access, you have to be enrolled and have a valid Deakin University student ID number/card. If your enrolment has been delayed for various reasons, for instance, the University has not received your payment on time, please contact the DUELI Student Advisor for help and information on alternative access options. You will have an opportunity to get your username and password at Orientation.
Deakin University Internet use

Deakin has a quota system that provides each student with an amount of Internet usage, which is deemed sufficient for their study purposes. As a guide, quotas for 2015 are 5GB for DUELI students per trimester.

If this quota is exceeded, your Internet access will be locked until the beginning of the following trimester unless you have negotiated with the IT Service Desk for a quota addition for legitimate purposes.

While all Internet usage is monitored, not all web site traffic will affect your quota. Some commonly used web sites including Google, Microsoft and other University web sites are excluded from the quota.

Tips to reduce Internet cost

» Always log out when you leave the computer.
» Think about the size of files that you download, e.g. audio and video files should be considered very carefully before downloading.
» Do not share your password with anyone else or you will be held accountable for their use as well as your own.

Your responsibilities

» You must follow all Australian laws and regulations relevant to Internet use.
» You must not access inappropriate or offensive material.
» You must not allow others to access your password.
» You must report any unauthorised use of your account to ITS (phone ext: 46888).

Consequences of misuse

» Possible loss of computing access.
» You may have to reimburse the University for additional costs.
» Possible disciplinary or criminal action.

Examples of misuse

» Violation of copyright.
» Using the facilities for commercial reasons.
» Invading of individual’s privacy.
» Harassing individual through the use of email.
» Sharing passwords.
» Tampering with other users’ electronic communication.
» Accessing offensive or inappropriate materials.

Email

Deakin University will communicate important information to you by email, so it is important that you regularly check your Deakin email account. Your Deakin email can be accessed from your home or other computer as well as from the computers on campus. Simply type in deakin.edu.au into the address field, choose ‘Current students’, then ‘email’ log in and go to your ‘Inbox’. Your Deakin email address is your username@deakin.edu.au, for instance gosia@deakin.edu.au.

It is cheaper to access your mail through your Deakin account than through your Hotmail or Yahoo. You can copy your address book from your existing account and paste it into the Deakin address book. Or, you may be able to forward your email from your existing account to your Deakin account.

Printing and photocopying

Printing in the computer lab costs 5 cents per A4 sheet for black and white printouts and 10 cents for colour. You have to load money onto your Deakin card (see page 3). To transfer credits from your card to printing, or to check your printer credits, go to deakin.edu.au/printing.

Standard photocopying services are available throughout Deakin University using credits on your Deakin card. For information about your Deakin card and how to load money onto it, see page 3.
IT Service Desk
IT Service Desk operators are available seven days a week to take your call. For queries or problems with your online access and usage contact:

- Phone 5227 2400 (Mon-Fri 8am-8pm, Weekends 11am-5pm)
- In person: Library information desk
  Waterfront Campus: Mon-Fri 9am-5pm
  Waurn Ponds Campus: Mon-Fri 9am-5pm, Weekends 1pm-5pm
  deakin.edu.au/its

You can also access the IT Service Desk at the Library Front Desk.

Library

The Library holds both print and electronic resources to help you with your studies. For opening hours and more information about the Library, go to deakin.edu.au/library, which you can access through the Library computers, computer labs or at home.

Geelong Waterfront Campus (or Geelong Waurn Ponds Campus)
Building D, Level 3, Phone 5227 1200

Library access
In order to borrow books and other materials from Deakin University libraries, you must be enrolled at Deakin University and have your Deakin University student ID card.

Intercampus loans
Books and photocopied journal articles from all Deakin University libraries can be requested. Enquire at the Loans’ Desk to access this service.

Conditions of loan and library use
Library items must not be removed from the library without being issued by library staff. If you are found in possession of damaged library items, you must pay for the mending/replacement costs and you will be suspended from borrowing for one month. Library users must observe the conditions of loan and library use posted in the Library.

Division of Student Life

Division of Student Life (DSL) provides health services, personal counselling, chaplaincy, study skills and career advice for students. If you want to use one of these services you need to make an appointment by calling Student Life Reception on 5247 9312. For more information visit the DSL website at deakin.edu.au/studentlife.

Nurse
The campus nurse is able to provide:
  » medical attention and referrals
  » health check-ups
  » flu vaccinations
  » information and advice on diet and nutrition, sexual health and stress relief.

Geelong Waterfront Campus
DSL, including the Campus Nurse, is located in Building D, Level 2, opposite Deakin Central.
To make an appointment, phone 5247 9312 or book online at deakin.edu.au/life-at-deakin/health-safety-wellbeing/medical-centres.
Doctors
Doctors are available (by appointment only), DSL, including the Campus Nurse, are located in Building D, Level 2, opposite Deakin Central, phone 5247 9312 for an appointment. A current OSHC card is necessary when seeing a doctor.

If you would like to get medical advice, including information about the closest Direct Billing doctor in your area, contact the BUPA general number 1800 888 942 on your OSHC card. For more information about how your OSHC works, go to the OSHC section in this booklet.

Contact numbers for medical services

Deakin University Health Services
Geelong Waterfront Campus, DSL Administration, Building D, Level 2
Phone: 5247 9312 (or 5227 1221)

Hospitals
Geelong Hospital
midnight) Ryrie Street, Geelong
Phone: 5226-7564

Pharmacy
Jim Greens Pharmacy (open late 9am – 12
148 Myers Street, Geelong
Phone: 5229-3539

Sexuality Health Services
Geelong Hospital
Phone: 5226-7111

Dentists
See directory www.yellowpages.com.au

Help lines
Lifeline (personal problems) 13 11 14 or www.lifeline.org.au
Poison Information 13 11 26
Gambling Helpline 1800 156 789

Sexual assault/violence
Deakin University Health/Counselling Service 5227-8400
South Eastern Centre Against Sexual Assault 1800 806 292
Men’s Referral Service 9428 2899

Personal counselling
If your studies/life is being affected by personal, family or other reasons, you could find it helpful to talk with a counsellor. Counsellors are professionally trained and experienced in assisting you to deal more effectively with any issues, which may arise, for instance:

- personal and family relationships
- stress, loneliness or homesickness
- course concerns, including advice on special consideration and referral
- conflict resolution and anger management

Geelong Waterfront Campus
Personal Counsellors, Deakin Student Life Office, Admin., Building D, Level 2, phone: 5247 9312 (or 5227 1221) for an appointment.

Chaplain
The Chaplain offers a multi-faith approach to matters surrounding belief and spirituality. You are welcome to drop in to chat about issues of faith, for information about where to worship and other personal concerns. The Waterfront Chaplain is located in D2.209, call: 5227 8119 or Student Life on 5227-8400. The Chapel is located at Building ID at Waurn Ponds Campus.

For more information, including availability, go to: deakin.edu.au/studentlife/chaplains.

Prayer room
There is an All Faiths Prayer Room on the Geelong Waterfront Campus located in Building D, Level 1 (near café). See security for first visit and access. The access code will be available from DUELI Reception in D4.202 and Deakin International.
Academic Skills Adviser
Academic Skills Adviser provides an opportunity for students to gain further assistance when students begin their Deakin award course.

Careers Adviser
Careers’ Adviser offers counselling and advice on career planning, including advice on course and subject selection, developing self-awareness of your skills and interest and deciding on post-graduate study. The service also provides information for students on how to look for a job, write a resume and prepare for an interview.

Geelong Waterfront Campus or Geelong Waurn Ponds Campus at Deakin Central, phone: 5227-8400 or 5227-1221 for an appointment.

JobShop
If you are looking for a part-time job or voluntary work, go to the noticeboard at Deakin Central, Waterfront Campus or Jobshop Office at Waurn Ponds Campus located at JB2.303 beside DC or visit deakin.edu.au/jobshop.

Emergency phone numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance</td>
<td>000</td>
<td>You can dial 000 without using any money. Ask the operator for the service you want and wait to be connected. Answer all their questions and do not hang up the phone until they tell you to.</td>
</tr>
<tr>
<td>Police (other locations)</td>
<td>000</td>
<td></td>
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<tr>
<td>Fire Brigade</td>
<td>000</td>
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Deakin University Security  Geelong Waterfront Campus: 5227 8222

Legal advice

For information about free legal advice go to: www.legalaid.vic.gov.au or call 9269 0120. Alternatively, contact the International Student Adviser (ISA) at Division of Student Life.

For legal advice about academic issues and housing, you can contact DUSA (refer to the DUSA section in this booklet below). All Deakin University students can access initial consultation; however for further details or representation, you may be required to become a DUSA member. DUELI students currently enrolled are entitled to free DUSA membership for one year.

Deakin University Student Association – DUSA

All currently enrolled DUELI students are entitled to a free one-year membership at Deakin University Student Association (DUSA) (subject to change without prior notice). DUSA facilitates the following activities and services:

» organises trips for students
» organises events, such as concerts and dance nights
» runs short courses in the evenings on many different subjects
» has many clubs, including sporting clubs, and societies that you can join
» can provide advocacy if you find yourself in a dispute with the University over academic issues
» provides academic and social support to all female students at Deakin via the Women’s Officer.

In order to join, go to DUELI Reception on level 5 to collect and fill in an application form. For more information, contact a DUELI Student Adviser or go to www.dusa.org.au.
Living in Geelong

Geelong is Victoria's second-largest city, and has a population of approximately 240,000. It is close to some of the state's most beautiful natural landscapes, such as the Great Ocean Road. It also has great shopping, many restaurants and cafes, a lovely waterfront, and all the facilities you would expect from a 21st century city.

Visiting Melbourne
The city of Melbourne is 75km from Geelong, and an easy, one-hour train ride. It has a population of four million people. It is exciting, safe, cosmopolitan and culturally rich. The population is made up of more than one hundred ethnic groups, making Melbourne a very exciting city.

Weather and clothing
The weather in Geelong is pleasant and mild with four distinct seasons: summer, autumn, winter and spring. Geelong generally does not experience severe extremes of heat, humidity or cold; however, the weather can be very changeable and hard to predict. It is a good idea to wear layers of clothing and to carry a small umbrella or a waterproof jacket.

Water restrictions
Due to ongoing dry weather, water restrictions have been introduced in Geelong to help save our diminishing water resources. Please discuss with your host on arrival the most efficient and mutually convenient ways of using their bathroom and laundry.

Travelling to DUELI
Although we try to place students on campus or in homestays as close to DUELI as possible, you should be prepared to spend up to 30-40 minutes travelling to and from DUELI. DUELI is located on the Geelong Waterfront Campus. For maps, go to deakin.edu.au/campuses.

Two major bus companies provide travel around Geelong:

Train from Melbourne:
» V/Line: Phone1800 800 007 (www.vline.com.au)

All other public transport information:
» Public Transport Victoria: Phone 1800 800 007 (www.ptv.vic.gov.au)

Myki cards
You need to have a Myki card to travel on the buses in Geelong. Myki cards can be purchased from the bus driver, DUSA bookshop, Australian Post, 7-eleven, and Myki machine at V/Line stations. You need to purchase Full Fare card as international students are not eligible for concession discount. You need to scan your card when you get on the bus and again just before you get off. The bus fare will be deducted automatically. This is the only way to travel in Geelong. For more information about Myki you can go to www.myki.com.au or call 13 6954.

Tourist information
For tourist information on Melbourne and Victoria please visit www.visitvictoria.com.

Geelong Visitor Information:
National Wool Museum corner of Moorabool and Brougham Street Geelong
Phone: 5222 2900 | Website: www.geelongaustralia.com.au

Deakin International’s website
Check out Deakin International’s website (deakin.edu.au/study-at-deakin/international-students) for up-to-date information on living matters, financial information, academic support, campus facilities and services and to access useful web links.
The Deakin University Student Association (DUSA) has clubs in most sports – find out more by going to www.dusa.org.au (refer to the DUSA section in this booklet).

The YMCA (KD Stewart Sports Centre located at Building DA, Waurn Ponds) has a wide range of sporting and fitness facilities and equipment, including a gym, sports hall, basketball courts and more. All currently enrolled DUELI students are entitled to free 4-weeks’ membership at the Fitness Club (subject to change without prior notice). You can join during orientation or see the Manager, DUELI Geelong.

DUELI homestay

GENERAL INFORMATION
Homestay accommodation
Living in a homestay can be a valuable part of your experience in Geelong. It provides you with the opportunity to experience Australian life and to improve your English. For general information about DUELI homestay and application forms, please visit deakin.edu.au/study-at-deakin/international-students/deakin-university-english-language-institute/homestay-accommodation.

Homestay families
All homestay families are different. Your hosts could be a married couple, a single parent, an older couple, retired people or even a single person. As Australia is a multicultural nation, homestay families come from a broad range of backgrounds and cultures. Homestay is a fantastic opportunity for you to experience a new and different lifestyle.

TERMS OF HOMESTAY
Fees
The homestay fee is A$250 per week and is payable directly to the homestay host on arrival. Do NOT pre-pay homestay fees to Deakin University. You should pay two weeks’ homestay in advance to your host when you arrive. The homestay placement fee is A$250 (non-refundable), and it must be paid to Deakin University before arrival. To make this payment, send a bank draft (payable to Deakin University) to Deakin International. Fees are correct at the time of printing but are subject to change without notice.

Cancellation
If you wish to cancel your homestay, you must give written notification no less than 48 hours before your arrival. If notification is late or not received, a payment of A$250 will be incurred. The homestay placement fee of A$250 is non-refundable. All fees quoted are subject to change.

Payment
You pay your host TWO weeks in advance. The first payment is due immediately after your arrival. It is your responsibility to make the payment and to obtain a receipt. Both you and the host should sign the receipt. We suggest that you keep a record of all payments in case of misunderstanding. It is important that you do not get behind with your payments and that you know when the next payment is due.

Length of stay
The minimum stay is two weeks and this is non-refundable. The host may specify a maximum period of stay. In most cases the terms of homestay will be decided between you and the host.

Moving out
You are required to give one week of notice (in writing) before moving out of your homestay. If you decide to leave before the one week notice period, you will still be required to pay the homestay fee of A$250 for that week, with no refund. All fees quoted are subject to change.
**Holidays**

If you wish to take a holiday and return to the same homestay, a fee of A$105 per week applies while you are away and is payable in advance.

**Students under 18**

Students under the age of 18 who require Deakin University to approve their accommodation and welfare arrangements must stay in an Under-18 Homestay arranged through an approved provider. For more information about requirements for under age students please visit the Department of Immigration and Border Protection (DIBP) webpage at: www.immi.gov.au/Visas/Pages/573.aspx#b and contact your Country Team Leader at Deakin International Admissions. To get a copy of Information for Under-18 students, go Deakin University's webpage at deakin.edu.au/study-at-deakin/international-students/brochures-and-forms and scroll further down the page to ‘Deakin University English Language Institute’. Any changes to your accommodation must be requested by your parents and must be approved by Deakin University or your enrolment may be terminated.

**LIVING IN YOUR HOMESTAY**

**Your bedroom**

Your bedroom will have a desk, a light, a chair and a comfortable bed. If required, a heater can be provided, but you may be asked to pay an additional cost for its use.

**Toiletries**

You are expected to buy your own toothpaste and shampoo, but the host provides items such as toilet paper, towels and bed linen.

**Meals**

Your host will provide you with three meals a day. Breakfast and lunch are usually self-service and the host prepares dinner. Please let your host know what you can and cannot eat, and suggest meals that you like. If you prefer to buy your own lunch just let your host know. It is also polite to notify your host in advance if you will be late for meals or eating elsewhere.

**Laundry**

Homestays are equipped with laundry facilities and you should be prepared to do your own washing and ironing, though sometimes your host may offer to do it. Do not use the washing machine for a small load, as this is not economical. Clothes are normally dried outside on a clothesline or on a clotheshorse.

**Cleaning**

You are responsible for cleaning your bedroom and should clean up the kitchen and bathroom after use. In an Australian home, everybody is expected to participate in household duties as both parents often work and there are no servants or maids. As part of the household, you should help with small jobs such as washing dishes, putting out the rubbish or helping to prepare meals. It will help you to feel a part of the family and will also help you and your homestay family to get to know each other better.

**Telephone and Internet**

The homestay fee does not cover telephone charges and you will need to ask your homestay family for permission before you use their telephone. You are responsible for paying all of your phone calls. Local calls cost about 50 cents each. International calls vary in cost and therefore, it is recommended that you keep in touch with your family by using an international calling card which can be used from a public or home telephone. This is a cheaper method for you to call home and you will not be surprised by a large bill from the homestay telephone. You can also use reverse charges to keep in touch with your family (please note that reverse charge calls can be expensive). Please make sure that you follow the rules about telephone use set by the host and ensure that you pay all your bills before leaving the homestay. Internet fees for unlimited broadband access are maximum A$10 per week in homestay (where it is available).

**Visitors**

You are normally allowed to bring visitors to your homestay but please discuss with your host first.
**Security**
Geelong is a very safe place to live. However, you must always be security conscious. Discuss security rules with your homestay host when you arrive. Note that homes do not normally have locks on bathroom or bedroom doors. Keep your host informed about where you go. If you do not tell your host where you are, and are absent from your homestay for over 24 hours, we are obliged to contact the police. Please tell your host when you will be home late, or leave a contact phone number if you are away overnight.

**Personal property insurance**
If you are bringing expensive items with you to Australia, such as a laptop computer, digital camera or jewellery, we recommend that you apply for personal property insurance. This will insure such items against loss or theft. Your homestay host’s insurance does not cover students staying in the homeowner’s house or their visitors.

**Smoking**
Your host decides the rules on smoking. In most households smoking is not allowed inside.

**Students under 18 years of age**

**DIBP Regulations**
The Department of Immigration and Border protection (DIBP) has special regulations for students under 18 years of age. For more information, go to [www.immi.gov.au](http://www.immi.gov.au). These provisions are to ensure that your personal welfare is looked after. DIBP requires that you either:
- Live in Australia with your parent (or legal custodian)
- Live with a nominated eligible relative (as defined by DIBP – this is approved by DIBP at the time of making your visa application) or
- Go into accommodation and care arrangements approved by your education institution (this is approved by Deakin University and notified to DIBP).

**Deakin University Regulations**
All under-18 students **must** either:
- Live with a nominated eligible relative (as defined and approved by DIBP) or
- Live in accommodation arranged through and approved by Deakin University (Under 18 Homestay arranged by Student Accommodation Service – SAS,) and go into care arrangements with a professional care agency listed with Deakin University (International Student Alliance, EduCare, Professional Student Care PSC and A&J Services only).

Your accommodation and welfare arrangements **must be continued until you turn 18** years of age. This means that they **must** be in place even when you finish your DUELI course and are waiting for your next course or waiting to return home. If you want to change your accommodation or local carer, you **must** get approval from Deakin University, or your enrolment may be cancelled. Deakin University will then notify DIBP about any changes and whether or not it approves them. Please contact a DUELI Student Adviser if you have any questions.

**Other requirements**
- Your study is your priority.
- If you are staying in a homestay please adhere to the homestay rules, especially in regards to the telephone use, coming late for dinner, security and visitors.
- Students who have a local carer – ensure that you have their mobile number - please **contact your carer** when you first arrive to introduce yourself, and contact them if you have any concerns or need assistance (e.g. opening a bank account, going to a doctor, etc.).
- Contact Manager, DUELI Geelong on 03 5227 1322 if you have any concerns about your welfare arrangements or if you have any problems.
The laws in Australia
People who are under 18:
» Are not allowed to drink alcohol or smoke
» Are not allowed on licensed premises (e.g.: bars, nightclubs or casinos)
» Are not allowed to gamble.

Rental accommodation

Renting a room
Before you decide to rent a house or a flat, you should get as much information as possible about renting. For instance, find out what extra costs you should be aware of along with financial and legal considerations to keep in mind.

Deakin Residential Services has assumed responsibility for providing students with accommodation both on and off campus. All off-campus accommodation enquiries please see deakin.edu.au/houseme.

If any student has a complex tenancy issue or is potentially facing homelessness please call 52272249 and complete the Request help form on the deakin.edu.au/houseme website.

To find a share house or rent a house or a flat you should:
» Visit the deakin.edu.au/houseme which has a range of online self-help services to support students with finding accommodation, both long and short term
» Check classified advertisements in The Age and the Herald Sun newspapers on Wednesday and Saturday (look in the index for shared or furnished accommodation). Houses and flats for rent are usually not furnished

Once you have found a place that you would like to rent, make sure you understand all the terms and conditions of your lease before you sign it.

To find out more about on-campus accommodation see Deakin’s webpage deakin.edu.au/residence for Melbourne Burwood, Geelong Waurn Ponds and Warrnambool Campuses.

DUELI Refund Policy

English Language course
» Requests for refunds received less than 28 days prior to the commencement of the course will receive a refund of 50 per cent of the tuition fee. The maximum amount retained by Deakin will not exceed 12 weeks of the published tuition fee.
» A course is defined as the total length of your enrolment at DUELI.
» Refunds will not be granted after a course has commenced.
» The enrolment and orientation fee is non-refundable.

Full refund
A full refund of tuition fees may be given in special circumstances. Such circumstances are those that are beyond the control of the student or those that make it impossible for the student to continue. The following reasons are grounds to apply for a full refund:
» A student is refused a student visa by the Commonwealth Government authorities
» An offer is withdrawn or enrolment terminated because the University is unable to provide the course of study
» The government has limited Deakin’s right to conduct courses for overseas student, or
» A student is unable to fulfil the conditions of an offer
Executive discretion may be exercised to consider applications which do not comply with the above provisions but for which extraordinary circumstances may exist. An application for a refund in special circumstances must be made in writing and sent to the Director of DUELI. Proof of payment of the fees (e.g. an official receipt) and validation of the reasons for applying for a refund will be required.

Methods of refund

» New students should notify in writing to the Director of DUELI, any wish to cancel enrolment.
» If Deakin defaults in the provision of the course, the refund will be made within allocated time required from time of the default event.
» If the student defaults, the refund will be made within four weeks of the University being notified.
» Refunds will be made by cheque in the Australian dollars only or sent to the student’s home country nominated bank account.
» Refunds in the form of a transfer of fees to another institution will not be made directly to a student. The student must provide evidence of acceptance into that institution before the approved refund will be transferred.
» Refunds may be made to a nominated person/sponsor who initially paid the student’s fees.

This agreement does not remove the right to take further action under Australia’s consumer protection law or pursue other legal remedies.

Transfer fees
No transfer will be made to another English language teaching (ELICOS) centre, except where DUELI is not able to offer the requested course.
<table>
<thead>
<tr>
<th>Useful websites</th>
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<tr>
<td><strong>Embassies and consulates in Australia</strong></td>
<td>[<a href="http://www.dfat.gov.au/embassies.html">www.dfat.gov.au/embassies.html</a>]</td>
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<tr>
<td><strong>Writing resumes and finding a job</strong></td>
<td>[<a href="http://www.seek.com.au">www.seek.com.au</a>]</td>
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<td>[<a href="http://www.jobsearch.gov.au">www.jobsearch.gov.au</a>]</td>
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<td>[<a href="http://www.mycareer.com.au">www.mycareer.com.au</a>]</td>
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<td></td>
<td>[deakin.edu.au/studentlife/careers]</td>
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<tr>
<td><strong>Melbourne and Victoria</strong></td>
<td>[<a href="http://www.melbourne.com.au">www.melbourne.com.au</a>]</td>
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<td>[<a href="http://www.visitvictoria.com.au">www.visitvictoria.com.au</a>]</td>
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<tr>
<td><strong>Geelong</strong></td>
<td>[<a href="http://www.whatsoningeelong.com.au">www.whatsoningeelong.com.au</a>]</td>
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<td>[<a href="http://www.geelongaustralia.com.au/events">www.geelongaustralia.com.au/events</a>]</td>
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<tr>
<td><strong>Train, tram and bus timetables</strong></td>
<td>[<a href="http://www.ptc.vic.gov.au">www.ptc.vic.gov.au</a>]</td>
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<td>[<a href="http://www.metrotrains.com.au">www.metrotrains.com.au</a>]</td>
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<td><strong>Travelling around Australia</strong></td>
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<td><strong>Air Travel:</strong></td>
<td>[<a href="http://www.qantas.com.au">www.qantas.com.au</a>]</td>
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<td>[<a href="http://www.virginblue.com.au">www.virginblue.com.au</a>]</td>
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<td>[<a href="http://www.jetstar.com.au">www.jetstar.com.au</a>]</td>
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<td>[<a href="http://www.tigerairways.com.au">www.tigerairways.com.au</a>]</td>
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<td><strong>Buses:</strong></td>
<td>[<a href="http://www.greyhound.com.au">www.greyhound.com.au</a>]</td>
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<td>[<a href="http://www.ozexperience.com">www.ozexperience.com</a>]</td>
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<td>[<a href="http://www.waywardbus.com.au">www.waywardbus.com.au</a>]</td>
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<tr>
<td><strong>Trains:</strong></td>
<td>[<a href="http://www.vline.com.au">www.vline.com.au</a>]</td>
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<td>[<a href="http://www.countrylink.info">www.countrylink.info</a>]</td>
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<tr>
<td><strong>Travel and tourist links</strong></td>
<td>[<a href="http://www.australia.com">www.australia.com</a>]</td>
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<td>[<a href="http://www.tourism.vic.gov.au">www.tourism.vic.gov.au</a>]</td>
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<td>[<a href="http://www.tourism.nsw.gov.au">www.tourism.nsw.gov.au</a>]</td>
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<td>[<a href="http://www.discovertasmania.com.au">www.discovertasmania.com.au</a>]</td>
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<td><strong>DIBP</strong></td>
<td>[<a href="http://www.immi.gov.au">www.immi.gov.au</a>]</td>
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<tr>
<td><strong>Deakin International</strong></td>
<td>[deakin.edu.au/international]</td>
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<tr>
<td><strong>DUELI</strong></td>
<td>[deakin.edu.au/dueli]</td>
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### DUELI 2015 Intake Dates

<table>
<thead>
<tr>
<th>Intake</th>
<th>Orientation</th>
<th>Start Date</th>
<th>End Date</th>
<th>Holiday</th>
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<tbody>
<tr>
<td>Intake 1</td>
<td>8 - 9 January</td>
<td>12 January</td>
<td>13 February</td>
<td>26 January</td>
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<tr>
<td>Intake 2</td>
<td>12 - 13 February</td>
<td>16 February</td>
<td>20 March</td>
<td>-</td>
</tr>
<tr>
<td>Intake 3</td>
<td>19 - 20 March</td>
<td>23 March</td>
<td>24 April</td>
<td>3 - 7 April</td>
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<tr>
<td>Intake 4</td>
<td>23 - 24 April</td>
<td>28 April</td>
<td>29 May</td>
<td>15 May, 27 April</td>
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<tr>
<td>Intake 5</td>
<td>28 - 29 May</td>
<td>1 June</td>
<td>3 July</td>
<td>6 - 10 July</td>
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<tr>
<td>Intake 6</td>
<td>9 - 10 July</td>
<td>13 July</td>
<td>14 August</td>
<td>31 July</td>
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<td>Intake 7</td>
<td>13 - 14 August</td>
<td>17 August</td>
<td>18 September</td>
<td>21 - 25 September</td>
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<tr>
<td>Intake 8</td>
<td>24 - 25 September</td>
<td>28 September</td>
<td>30 October</td>
<td>2 - 6 November</td>
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<tr>
<td>Intake 9</td>
<td>5 - 6 November</td>
<td>9 November</td>
<td>11 December</td>
<td>27 November</td>
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### DUELI 2016 Intake Dates

<table>
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<tr>
<th>Intake</th>
<th>Orientation</th>
<th>Start Date</th>
<th>End Date</th>
<th>Holiday</th>
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<tr>
<td>Intake 1</td>
<td>7 - 8 January</td>
<td>11 January</td>
<td>12 February</td>
<td>26 January</td>
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<tr>
<td>Intake 2</td>
<td>11 - 12 February</td>
<td>15 February</td>
<td>18 March</td>
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<tr>
<td>Intake 3</td>
<td>17 - 18 March</td>
<td>21 March</td>
<td>22 April</td>
<td>25 - 29 March</td>
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<tr>
<td>Intake 4</td>
<td>21 - 22 April</td>
<td>26 April</td>
<td>27 May</td>
<td>25 April, 13 May</td>
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<tr>
<td>Intake 5</td>
<td>26 - 27 May</td>
<td>30 May</td>
<td>1 July</td>
<td>4 - 8 July</td>
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<tr>
<td>Intake 6</td>
<td>7 - 8 July</td>
<td>11 July</td>
<td>12 August</td>
<td>22 July</td>
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<td>Intake 7</td>
<td>11 - 12 August</td>
<td>15 August</td>
<td>16 September</td>
<td>19 - 23 September</td>
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<tr>
<td>Intake 8</td>
<td>22 - 23 September</td>
<td>26 September</td>
<td>28 October</td>
<td>31 October - 4 November</td>
</tr>
<tr>
<td>Intake 9</td>
<td>3 - 4 November</td>
<td>7 November</td>
<td>9 December</td>
<td>25 November</td>
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For more information about important dates go to: [deakin.edu.au/study-at-deakin/international-students/deakin-university-english-language-institute/important-dates](http://deakin.edu.au/study-at-deakin/international-students/deakin-university-english-language-institute/important-dates)

### Appendices

1. **MAPS: Geelong Waterfront Campus**, please also refer to: [deakin.edu.au/campuses](http://deakin.edu.au/campuses)
2. **How to get an IT Password**
3. **DUELI Student Grievance Procedure**
4. **DUELI course structure**
Appendices

Map: Geelong Waterfont Campus

Deakin University English Language Institute
D4.202
How to get an IT Password

- Go to a computer lab
- Select a computer
- Move the mouse to stop the screen saver
- Press Ctrl+Alt+Delete

- Log in using username: deakin password: deakin

- Choose ‘I am a new student and need to activate my username’

- Read Conditions of Use and click the “I agree” button
You will need:
» Student ID number
» Date of birth
» Course code – X067A or X067B or X067C (it is on your ID card)
» Postcode – leave it blank

» Enter all details and click “Confirm identity” at the bottom of the page.
» Write down your username and password in a safe place – you will not be able to remember it.
» Read the description of your password carefully before trying to type it.

» If you get the “Incorrect Details” message, make sure you have entered your details correctly.
» If you continue to get this message please tell your teacher and they will fill in the Students Unable to Get IT Password form.
» If you are by yourself please go to DUELI Reception.

» Remember to log off by pressing Ctrl+Alt+Delete.
» Click on “Log off”.

You must wait one hour before using your IT password.

You can change your password after one hour at deakin.edu.au/password.
Your Deakin account is your username@deakin.edu.au for example: gosia@deakin.edu.au.
It is cheaper to use your Deakin account than your Hotmail or Yahoo account.
Always log off your computer when finished.

Service Desk, Geelong Campuses
Library info desk (during semester)
Waterfront: Mon-Fri 9am-5pm
Waurn Ponds: Mon-Fri 9am-5pm, Weekends 1pm-5pm
Phone – 5227-2400 or 1800 721 720 (Mon-Fri 8am-8pm, Weekends 11am-5pm)
deakin.edu.au/its
DUELI Student Grievance Procedure

If you are unhappy and wish to complain about an issue related to your program and/or experience at Deakin University English Language Institute (DUELI), please:

1. Talk to DUELI staff and explain the nature of your problem. They will listen carefully and explain what you should do to rectify the situation or refer you to a person who is able to help you.
2. If you are still not happy, discuss the matter with the Director of Studies or the DUELI Student Adviser. Please make an appointment at DUELI reception.
3. If they are not able to resolve the problem, they will refer it to the Director, DUELI.

Each student has the right to be represented by a nominee if they wish.

An Equity and Equal Opportunity Officer (EEO Officer) is also available to help any Deakin University student who is seeking assistance because of discrimination or unfair treatment.

If you have taken your complaint through the DUELI and Deakin channels and satisfaction is not forthcoming, the following Government agencies can be contacted. You can contact the DUELI Student Adviser at DUELI for more information.

**Skills Victoria**
Department of Innovation, Industry and Regional Development
PO Box 266, Melbourne, Victoria 3001
Telephone: 03 9651 9999
www.education.vic.gov.au/school/students/Pages/international.aspx

**Consumer Affairs Victoria**
Consumer Complaints
113 Exhibition Street, Melbourne 3000
(GPO Box 123, Melbourne 3001)
Telephone 1300 558 181
Interpreter Service 131 450

**Ombudsman Victoria**
Level 9, 459 Collins Street (North Tower), Melbourne 3000
Telephone: 03 9613 6222
www.ombudsman.vic.gov.au
The following table lists the programs offered at DUELI and related requirements. Please note that placement into DUELI classes is based on the results of the DUELI Placement Test taken upon arrival.

<table>
<thead>
<tr>
<th>IELTS Entry Level*</th>
<th>Exit Level</th>
<th>GE</th>
<th>EAP</th>
<th>ESP</th>
<th>DUELI Pathway to Further Study</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.0</td>
<td>7.5</td>
<td></td>
<td></td>
<td>English for Teaching</td>
<td>Successful completion of DUELI’s English for Nursing program is required for direct entry into the Bachelor of Nursing</td>
</tr>
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<td>6.5+</td>
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<td>GE9</td>
<td>IAP</td>
<td></td>
<td>Successful completion of DUELI’s EAP 4 program is required for direct entry into Deakin University Postgraduate programs</td>
</tr>
<tr>
<td>6.0</td>
<td>6.5</td>
<td>GE8</td>
<td>EAP4</td>
<td></td>
<td>Successful completion of DUELI’s EAP 3 program is required for direct entry into Deakin University Undergraduate and Exchange and Study Abroad programs and MIBT Diploma of Media and Communication</td>
</tr>
<tr>
<td>5.5</td>
<td>6.0</td>
<td>GE7</td>
<td>EAP3</td>
<td>Business English, IELTS Preparati on</td>
<td>Successful completion of DUELI’s EAP 2 program is required for direct entry into MIBT Diploma and Certificate programs</td>
</tr>
<tr>
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<td>GE6</td>
<td>EAP2</td>
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<td>5.0</td>
<td>GE5</td>
<td>EAP1</td>
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</tr>
<tr>
<td>4.0</td>
<td>4.5</td>
<td>GE4</td>
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<tr>
<td>3.5</td>
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<tr>
<td>3.0</td>
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<td>GE2</td>
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<tr>
<td>2.5</td>
<td></td>
<td>GE1</td>
<td></td>
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</tr>
</tbody>
</table>

Notes:  * IELTS Entry Level (based on lowest IELTS band score)

GE – General English; EAP – English for Academic Purposes; ESP – English for Specific Purposes

Minimum entry level for Deakin University Award course and MIBT pathway programs

<table>
<thead>
<tr>
<th>Deakin University ‘s Bachelor of Nursing</th>
<th>Deakin University Postgraduate programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>IELTS 7 (no band lower than 7)</td>
<td>IELTS 6.5 (no band lower than 6)</td>
</tr>
<tr>
<td>TOEFL iBT 100 (Writing 27)</td>
<td>TOEFL iBT 92 (Writing 21)</td>
</tr>
<tr>
<td>DUELI English for Nursing (60%)</td>
<td>DUELI EAP 4 (60%)</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Deakin University Undergraduate and Study Abroad programs, MIBT Diploma of Media and Communication</th>
<th>All other MIBT Diploma and Certificate IV Foundation Studies programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>IELTS 6.0 (no band lower than 6)</td>
<td>IELTS 5.5</td>
</tr>
<tr>
<td>TOEFL iBT 79 (Writing 21)</td>
<td>DUELI EAP 2 (60%)</td>
</tr>
<tr>
<td>DUELI EAP 3 (60%)</td>
<td></td>
</tr>
</tbody>
</table>

Available to student visa holders as their principal course. Courses are also available to other visa holders provided that the length of enrolment at DUELI does not exceed the conditions of their visa.
Locality guide for international students
Waterfront and Waurn Ponds Campuses, Geelong

Food

Supermarkets
Coles:
Westfield Geelong, Waurn Ponds, Belmont, Geelong West

Aldi:
Belmont (High St), Geelong West, Newcomb Village

Woolworths: Geelong West, Newtown, Waurn Ponds, Bell Post Hill, Highton, Newcomb,

Asian Produce
Chung Vinh Phat
General Asian Produce
Moorabool Street, Geelong

Gourmet Asian Grocery
5/168 High St, Belmont
Ph: 0423 001 337

Indo-Asian grocery
1/13 Discovery Ln, Belmont

Geelong Spice
136 Ryrie St, Geelong

Watan Supermarket
83c Purnell Rd, Corio
Ph: 0437 789 786

Asian Restaurant
Happy Kitchen
147 Moorabool St, Geelong

Oriental Source
76 Yarra St, Geelong

Palace of the Orient
(Karaoke on Friday & Saturday nights)
84 Yarra St, Geelong
Ph: 5221 4488

Halal
Geelong Indian Grocery
Store 64 Elizabeth St, Geelong West,
Ph: 5229 2748

Fish/Seafood
Bay City Fisheries
138 Malop St, Geelong

Markets
Geelong Waterfront Market
1st Sunday of every month
9am-3pm

Geelong Farmers’ Market Little Malop St, Geelong
2nd Saturday of month
8:30am - 12:30pm

Belmont Market (near Kmart) on Sundays, 8.30am – 3pm

Geelong Showgrounds Market, East Geelong
Sunday 8am – 2pm

Queen Victoria, Prahran, South Melbourne, Box Hill and Camberwell markets, Melbourne

Household goods
BIG W – Westfield
K-mart – Belmont, Waurn Ponds
Target – Westfield, Waurn Ponds
Dimmeys – Little Malop St, Geelong
Belmont Market, Geelong Showground Market

Second-hand
Salvation Army
128 Ryrie St, Geelong

Red Cross
136 Moorabool St, Geelong

Vinnies
4/23 Pakington St, Geelong West

Garage Sales (see The Geelong Advertiser or free local paper on Friday)

Antique/Retro/Vintage
Mill Markets, Brougham St, Geelong

Taxis
Geelong Taxi Network
Ph: 131008

Banks
ANZ Bank ATMs
Waterfront & Waurn Ponds Campuses, Deakin University

Bank branches in Geelong:
ANZ, Westpac, Bendigo bank, Commonwealth, nab

Cinemas
Village Cinema, Ryrie St, Geelong
Reading Cinema
Waurn Ponds Shopping Centre

Keeping in touch

Internet Cafes
Belmont Internet Cafe
167a High St, Belmont

Guf Internet Games Centre
28 Malop St, Geelong

Internet & mobile phones
Optus, Telstra or Vodafone shops at Westfield, Geelong

JB Hi-Fi, Market Square Shopping Centre

Sporting facilities
Swimming Pools
Leisurelink, Waurn Ponds

Splashdown
Coppards Rd, Newcomb

Kardinia Aquatic Centre
Moorabool St, Geelong (Seasonal Oct-April)

Tenpin Bowling
Geelong Bowling Lanes, 49 Reynolds Rd, Belmont
Indoor Centres
YMCA, Deakin Waterfront Campus, Waurn Ponds (gym, yoga, table tennis, basketball, billiards etc)

Geelong Indoor Sports
Gravel Pits Rd, South Geelong (indoor soccer, indoor cricket competitions)

Life Be In It, Crown St, South Geelong (Basketball, Netball, Beach Volleyball)

Barwon Valley Activity Centre, Barwon Heads, Rd, Belmont (Badminton, indoor soccer, basketball)

Basketball to watch
Geelong Supercats, The Arena, Victoria St, North Geelong, Ph: 5278 3092

Adventure Park Water Theme Park
Bellarine Highway, Wallington

Laundry
Coin Laundry
Belmont Bubbles
28 Glyn St, Belmont

Laundromat
128 Clarence St, Geelong West

Highton Wash n Shop
Village Walk, Barrabool Rd, Highton

Lemon Tree Laundrette
27 Ormond Rd, Geelong East

Jobs
JobShop, Deakin University
www.deakin.edu.au/students/jobs-career

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Wednesday & Saturday

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The Geelong Advertiser newspaper:
Wednesday & Saturday
If you require further information, please contact:
Manager, DUELI Geelong
Geelong Waterfront Campus
Building D, Room 4.202
1 Gheringhap Street
Geelong, Victoria 3220 Australia
Tel: 5227 1322

deein.edu.au

Published by Deakin University December 2014. While the information published in this Handbook was accurate at the time of publication, Deakin University reserves the right to alter, amend or delete details of course offerings and other information published here. For the most up-to-date information, please view our website at deakin.edu.au.

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