

CLINICAL LEADERSHIP IN PATIENT SAFETY MASTER CLASS

Date: Monday 31 March 2014

Location: Deakin University City Centre (located in the Deloitte building)

Level 3, 550 Bourke Street Melbourne, Vic 3000. (Tel: +61 3 9918 9120)

OVERVIEW

This Quality and Patient Safety Master Class is designed to build high level skills in clinical leadership with a focus on patient safety. Following this QPS Master Class you will better understand how to use the evidence related to predicting clinical deterioration to develop patient safety approaches to care. This highly interactive Master Class will equip you to critique the communication strategies commonly used in busy clinical environments, and develop strategies to strengthen teams and manage practice change. In addition, this Master Class will highlight the specific patient safety considerations for patients from culturally and linguistically diverse backgrounds.

PROGRAM

08.30	Registration & coffee	
09.00-09.45	Why decisions sometimes go wrong: how to avoid decision errors	Professor Julie Considine
09.45-10.15	Morning Tea	
10.15-11.00	Effective communication: how to get what you need when no-one is listening	Assoc. Professor Judy Currey
11.00-11.45	Teamwork and patient safety: taking a whole of unit approach	Assoc. Professor Paul Bennett
11.45-12.30	How to get people to use best practice: implementing evidence into practice and managing change	Professor Alison Hutchinson
12.30-13.30	Lunch	
13.30-14.15	Safety considerations for patients from culturally & linguistically diverse backgrounds	Professor Megan-Jane Johnstone
14.15-15.15	Practical session: operationalising patient safety	Professor Julie Considine and Assoc Professor Judy Currey
15.15-15.30	Afternoon tea	
15.30-16.15	Practical session: operationalising patient safety (continued)	Professor Julie Considine and Assoc Professor Judy Currey
16.15-16.30	Close & evaluations	

INTENDING LEARNING OUTCOMES

After attending the Master Class participants should be able to:

- Evaluate patient assessment findings against the evidence related to predictors of deterioration and implement appropriate interventions for patients with signs of deterioration
- Discuss the importance of maintaining positive communication and relationships between health professionals during usual practice and adverse events
- Demonstrate an understanding of, and how to use communication frameworks
- Analyse team performance at a unit level and rationalise strategies to ensure that team function contributes to positive patient safety outcomes
- Rationalise leadership and change management strategies that may be used in a clinical environment to facilitate effective change and improve the use of research evidence in practice
- Identify specific patient safety considerations for patients from culturally & linguistically diverse backgrounds and rationalise a plan of care to decrease risks for this patient population

Further information
Professional Development Unit
03 9251 7776
kerry.mcnamara@deakin.edu.au
deakin.edu.au/health/nursing/pdu

DEAKIN QPS
CENTRE FOR QUALITY AND
PATIENT SAFETY RESEARCH

Centre for Quality and Patient Safety (DEAKIN QPS)

Deakin University's Centre for Quality and Patient Safety (Deakin-QPS) is one of fourteen strategic research centres funded by Deakin University. Led by Deakin's School of Nursing and Midwifery, expertise is drawn from our extensive Victorian healthcare partnerships, which include: Alfred Health, Barwon Health, Cabrini Health, Eastern Health, Epworth HealthCare, Northern Health, Monash Health, and Uniting Care Community Options (UCCO).

The primary goals of QPS research are improving the safety, quality and equity of health care; minimising clinical risks; symptom management; workforce development; and advancing evidence-based policy and practice. To this end, programmatic research has been progressed in four strategic research priority areas:

- Clinical Risk and Symptom Management
- Workforce Development and Health Care Service Delivery Models
- Consumer Involvement in Health and Social Care Decision-making
- Health Care Ethics and Policy Development

The aim of QPS is to ensure that relevant and responsive research is undertaken in the areas of quality care, risk management, and improving patient/client outcomes across hospital, aged care, and community care settings. Research findings are also influential in policy development at local, state, national and international levels.

OUR SPEAKERS

Professor Megan-Jane Johnstone RN, PhD

Megan-Jane is the Director of Deakin University's Centre for Quality and Patient Safety Research and is also an Academic Chair in Nursing in the School of Nursing and Midwifery at Deakin University. She is an active researcher and scholar in the field of nursing and health care ethics. Her work has focused on a range of issues including: patient rights; cross-cultural ethics; patient safety ethics; professional conduct; and end-of-life ethics, with a particular focus on end-of-life decision-making in an aging society.

Professor Alison Hutchinson RN, PhD

Alison is the Deputy Director of Deakin University's Centre for Quality and Patient Safety Research and is also the Chair in Nursing and Director of the Centre for Nursing Research – Deakin University and Monash Health Partnership. Alison's research is focused on the translation of evidence into practice with the aim of improving the quality and safety of patient care. Alison has a particular interest in the influences of interprofessional interaction and organizational context on the use of research evidence in practice.

Professor Julie Considine RN, PhD

Julie is a member of Deakin University's Centre for Quality and Patient Safety Research and is also the Chair in Nursing and Director of the Eastern Health – Deakin University Nursing and Midwifery Research Centre. Julie's research is focused on improving the safety and quality of patient care by optimising nurses' decisions, increasing use of research evidence in practice and ensuring effective models of nursing care delivery.

Associate Professor Judy Currey RN, PhD

Judy is a member of Deakin University's Centre for Quality and Patient Safety Research and Director of Postgraduate Studies in the School of Nursing and Midwifery at Deakin University. Judy's research is focused on decision making and managing clinical risk to optimise patient outcomes, and educational strategies to develop a professional workforce skilled in clinical risk management.

Associate Professor Paul Bennett RN, PhD

Paul is a member of Deakin University's Centre for Quality and Patient Safety Research and is also Associate Professor at the Centre for Nursing Research Deakin University and Monash Health Partnership. Paul holds a prestigious Alfred Deakin Postdoctoral Research Fellowship and is Unit Chair of Leadership and Management in Nursing. Paul's research is focused on management of chronic illness, improving quality of life for patients with chronic illness disease, and nursing workforce and governance models.

DEAKIN QPS - CENTRE FOR QUALITY AND PATIENT SAFETY RESEARCH

CLINICAL LEADERSHIP IN PATIENT SAFETY

MASTER CLASS REGISTRATION INFORMATION



Date: Monday 31 March 2014

Venue: The Deakin City Centre (located in the Deloitte building) on Level 3, 550 Bourke Street Melbourne. Vic 3000. (Tel: +61 3 9918 9120)

By public transport: The centre is within easy walking distance of Southern Cross station

By car: Secure Parking provides public car parking located at nearby 570 Bourke Street, Melbourne.

REGISTRATION DETAILS

Please register and pay electronically by 21 March 2014 (if places are still available) at the link below
www.deakin.edu.au/services/online-payments/cfrstart.cgi?TRAN-NO=010&EVENT=14CLINICAL

Student price **\$143** (Please email a copy of your student card to K. McNamara in the PDU)

Clinician **\$176**

Be sure to print your confirmation when you register if you require a copy of your receipt for payment

This form can act as a Tax Invoice information for GST (ABN:5672 158 4203)

Refunds, cancellations and non attendance NB:

No refund can be given if notification occurs less than seven days prior to the Master Class date. Timely notification that you are unable to attend must be in writing. The cancellation will be acknowledged. We cannot accept cancellations by telephone under any circumstances.

Compulsory Registration online at web address above. Payment online or via Professional Development Unit.

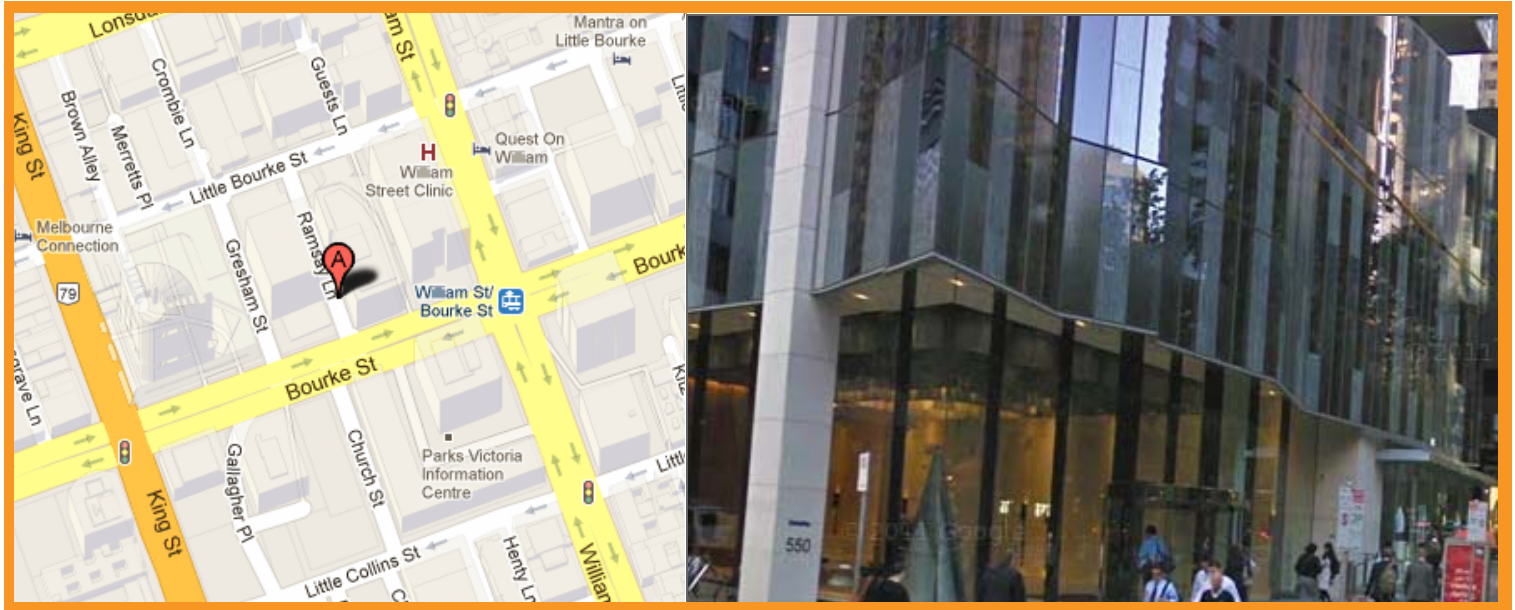
Melbourne Burwood Campus 221, Burwood Highway, Burwood, VIC 3125, Australia

Further information
Professional Development Unit
03 9251 7776
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deakin.edu.au/health/nursing/pdu

DEAKIN QPS
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DEAKIN UNIVERSITY CITY CAMPUS

LOCATION MAP



550 Bourke Street is a short walk from Southern Cross station.

Enter the building and once in the foyer, report to staff at front desk who will advise you which lift to take. When you exit the lift turn to come through the doors at reception where you will be directed to the Master Class.

Car Parking options

Wilson Car Park on Spencer Street (beside Southern Cross Station) \$16.00 for an Earlybird special before 9.30am or \$38.00 for the day after 9.30am

570 Bourke Street \$20 for the Earlybird Special before 9.00am and leaving after 3.00pm \$59 after 9.30am for the day.

Accommodation Options

OAK ON COLLINS

480 Collins Street,
CBD MELBOURNE Vic 3000
T: 13 38 10

VIBE SAVOY HOTEL

630 Little Collins Street,
Melbourne VIC 3000
T: (03) 9622 8888
Email: melbourne@vibehotels.com.au

PENSIONE HOTEL MELBOURNE

16 Spencer Street,
CBD Melbourne VIC 3000
FREECALL 1800 816 168
(Australia only)
T: (03) 9621 3333
Email: melbourne@pensione.com.au

Further information

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