**Disruptive Student Response Flowchart**

**Example Behaviours That Caused Disruption**
- Verbal Aggression (yelling, swearing, issuing demands, threatening to harm self and/or others)
- Physical Aggression (pushing, hitting, kicking, slapping)
- Having weapons on campus
- Illicit drug use/possession on campus
- Sexual misconduct (any sexual act performed without the consent of all parties, including misuse of University IT resources such as viewing pornography)
- Property Damage
- Harassing/Bullying Behaviours (repeatedly contacting or communicating, unreasonable complaining)
- Disrespectful/hate statement (sexist, racist, homophobic)

**Level of Disruption and Concern**

**Significant disruption or highly concerned**
- Weapons (brought on campus)
- Attempts/threatens to cause harm to self or others
- Sexual assault and harassment
- Violence and assault
- Injury and trauma
- Property damage
- Victim appears to be in immediate danger (e.g., being followed, stalked)

**Moderately disruptive or moderately concerned**
- Reports harassment
- Statements suggestive of homicidal thinking that is not overtly indicative of imminent danger
- Vague statement or communication referencing violence to self/others
- Disclosure of family/partner violence
- Last resort statement (“you’re my only hope”, “I don’t know what else to do...”)
- Physical aggression/intimidation (e.g., door slamming)
- Threats of reputational damage
- Identity theft/fraud

**Limited disruption or unsure about level of concern**
- Rude and clumsy interactions
- Inattentive, disrupting classroom teaching
- Argumentative with no threats
- Discrimination/disrespectful/hateful without threats
- Unreasonable complaints/resource intensive

As much as you’re comfortable and student willing to engage, state which behaviour is unacceptable and needs to stop, utilise classroom management strategies and provide support with appropriate student services referral (maintain professional boundaries).

Contact Safer Community via email on safercommunity@deakin.edu.au to flag concerns and to discuss an appropriate management plan, or if you’re unsure what services to refer the student to.

**Safety First**
- Remove yourself and others from physical danger

**Call Security immediately on Ext 222 or 1800 062 576 or press emergency duress button**

**Contact Safer Community on safercommunity@deakin.edu.au or 9244 6851 to discuss your concerns and appropriate recommendations or referrals will be provided.**

Note: if at any point you believe the situation or risk has escalated to requiring immediate response, please contact Security on ext: 222 or 1800 062 576. Follow usual processes in informing line manager of incident.

If you require staff debrief, case consultations, clarifications on policies and procedures, recommendations for how best to manage future incidents, or more information about managing disruptive students, please contact Safer Community via email: safercommunity@deakin.edu.au or see further information about Safer Community at: deakin.edu.au/safer-community

Support for staff after working with a distressed student can accessed via the Employee Assistance Program (EAP) on http://www.deakin.edu.au/hr/ohs/assistance.php