



# Changes to UniSuper products

**NOVEMBER 2013**

Read this brochure to find out about:

**INSURANCE**

- ⇒ What will happen while we transfer our external insurance arrangements from Hannover Life Re of Australasia (Hannover) to TAL Life Limited (TAL)
- ⇒ Key changes to the terms and conditions from 30 November 2013

**INVESTMENTS**

- ⇒ Changes to some of our investment objectives
- ⇒ Updates to Indirect Cost Ratios (ICRs)

**FEES**

- ⇒ Changes to fee names
- ⇒ The removal of our withdrawal fee

⇒ Leah Heiss, RMIT

## Insurance

### TRANSITIONAL ARRANGEMENTS

UniSuper will transition its insurance arrangements from Hannover Life Re of Australasia (Hannover) to TAL Life Limited (TAL) between 16 November 2013 and midnight 29 November 2013 (transition period).

This section summarises the transitional arrangements in place as we move to TAL.

**It's important to note that your insurance cover will continue while the transition is taking place.**

Below is some important information you need to be aware of about the insurance arrangements during, and after, the transition period.

WHAT WILL HAPPEN TO...	DURING THE TRANSITION PERIOD (16 NOVEMBER TO MIDNIGHT ON 29 NOVEMBER 2013)	AFTER TRANSITION (ON AND FROM 30 NOVEMBER 2013 TO 31 DECEMBER 2013)	ON AND FROM 1 JANUARY 2014
<b>New insurance applications (paper)</b>	<p>You can continue to apply for insurance via a paper application. Existing forms will be available at our website <a href="http://www.unisuper.com.au">www.unisuper.com.au</a>.</p> <p>However, any applications we receive during the transition period will be provided to TAL and the assessment will not commence until after 30 November 2013.</p>	<p>You can continue to apply for insurance cover via a paper application.</p> <p>TAL will assess insurance applications submitted on Hannover forms until 31 December 2013.</p>	<p>TAL will no longer assess insurance applications submitted on Hannover forms.</p> <p>From 1 January 2014, any insurance applications we receive on Hannover forms may be returned to you with TAL forms, which you'll need to complete and return to us. Alternatively, you can opt for the forms to be completed over the phone immediately by contacting us on <b>1800 331 685</b>.</p>
<b>New insurance applications (online)</b>	Online insurance applications will be unavailable.	Online applications with TAL will be available on and from 30 November 2013. After transition, you'll also be able to complete applications that were started online over the phone if you would like to.	N/A
<b>In-progress insurance applications</b>	<p>Online insurance applications with Hannover that have not been submitted when the transition period commences will be lost.</p> <p>To avoid inconvenience, you should complete and submit any online insurance application you've started before the transition period commences.</p>	<p>Online insurance applications with Hannover which were not submitted when the transition period commenced will be lost.</p> <p>If your incomplete application was lost, you'll need to complete a new online insurance application with TAL – you can do this on and from 30 November 2013.</p> <p>You'll also be able to complete applications that were started online over the phone if you would like to.</p> <p>Any insurance application which was submitted online, but for which assessment was not fully completed by Hannover prior to the transition period, will be assessed by TAL.</p>	N/A
<b>In-progress insurance claims</b>	Nothing will change. Your insurance claim will continue to be assessed by Hannover under the Hannover policy, and will not be impacted.	Nothing will change. Your insurance claim will continue to be assessed by Hannover under the Hannover policy and will not be impacted.	N/A



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<b>WHAT WILL HAPPEN TO...</b>	<b>DURING THE TRANSITION PERIOD (16 NOVEMBER TO MIDNIGHT ON 29 NOVEMBER 2013)</b>	<b>AFTER TRANSITION (ON AND FROM 30 NOVEMBER 2013 TO 31 DECEMBER 2013)</b>	<b>ON AND FROM 1 JANUARY 2014</b>
<b>New insurance claims</b>	You can contact us to make an insurance claim. An insured event which occurs prior to midnight on 29 November 2013 will generally fall under the Hannover policy and will be assessed by Hannover.	You can contact us to make an insurance claim over the phone. An insured event which occurs on or after 30 November 2013 will generally fall under the TAL policy and will be assessed by TAL.  Note: Death claims cannot be made over the phone.	TAL will no longer automatically accept insurance claims submitted on Hannover forms.  From 1 January 2014, any insurance claim we receive on Hannover forms may be returned to you with TAL forms, which you'll need to complete and return to us. Alternatively, you can opt for the forms to be completed over the phone immediately by contacting us on <b>1800 331 685</b> .

### SUMMARY OF THE KEY CHANGES TO THE TERMS AND CONDITIONS FROM 30 NOVEMBER 2013

For more information, including the terms and conditions under the TAL Group Life and Group Income Protection policies, visit [www.unisuper.com.au/insurance](http://www.unisuper.com.au/insurance).

The updated *Insurance in your super* (Accumulation 1 and Spouse Account members) booklet and *Defined Benefit Division and Accumulation 2 Product Disclosure Statement* will be available on our website from 30 November 2013.

Note that in this section, 'the Insurer' refers to:

- ⇒ Hannover in the *Current terms to 29 November 2013* column
- ⇒ TAL in the *New terms from 30 November 2013* column.

<b>FEATURE</b>	<b>CURRENT TERMS TO 29 NOVEMBER 2013</b>	<b>NEW TERMS FROM 30 NOVEMBER 2013</b>
<b>Death and Total &amp; Permanent Disablement (TPD)</b>		
At work	<p>The 'at work' eligibility requirement for Death and TPD cover requires you to:</p> <ul style="list-style-type: none"> <li>⇒ Be actively performing all of the duties of your usual occupation for your employer, whether at your employer's premises or any other premises that they authorise you to undertake your work duties, and</li> <li>⇒ Not be in receipt of and/or entitled to claim support benefits from any source, including, but not limited to, workers' compensation benefits, statutory transport accident benefits and disability benefits.</li> </ul>	'At work' will be replaced with 'active employment', which expands the first requirement of 'at work' to include tests that apply if you are on employer approved leave, unemployed or self-employed, or engaged exclusively in unpaid domestic duties. The second requirement of 'at work' will continue to apply under the new 'active employment' test.
Employer approved leave	Cover will be provided for up to 24 months while you are on leave approved by your employer (provided that leave is not due to injury or illness), subject to you remaining employed by that employer, the continued payment of premiums and satisfaction of all other applicable eligibility criteria.	Death and TPD cover will be provided in the same circumstances, with the 24 month time limit removed.
Exclusions	No benefit is payable where Death, terminal illness or TPD is caused by active participation in militant activities.	No benefit will be payable in respect of additional cover (i.e. cover which is not automatic cover and obtained by satisfying the Insurer's underwriting requirements) where Death, terminal illness or TPD is directly or indirectly caused by war, self-inflicted injury or infection or attempted suicide.



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<b>FEATURE</b>	<b>CURRENT TERMS TO 29 NOVEMBER 2013</b>	<b>NEW TERMS FROM 30 NOVEMBER 2013</b>
Interim accident cover	<p>While your application for Death and TPD cover is being assessed, interim accident cover will be provided if you die or suffer TPD (if you requested TPD cover) if cover would have been available to you.</p> <p>The interim accident cover provided will be the lesser of the amount of cover you are applying for or \$1,500,000.</p> <p>Interim accident cover starts when UniSuper receives your application form and will cease on the earlier of 90 days after it started, or on the date your application is accepted, declined or withdrawn.</p>	<p>Interim accident cover will continue to apply, however:</p> <ul style="list-style-type: none"> <li>⇒ The interim accident cover provided will be the lesser of the amount of cover you are applying for or \$2,000,000, and</li> <li>⇒ Interim accident cover will start when UniSuper receives your application form and will cease on the earlier of 120 days after it started, or on the date your application is accepted, declined or withdrawn.</li> </ul>
Limited cover	<p>If:</p> <ul style="list-style-type: none"> <li>⇒ You meet the eligibility requirements for automatic Death and TPD cover but an on-time employer contribution is not received in your account within 180 days of you being first eligible to join UniSuper, or</li> <li>⇒ You meet the eligibility requirements for automatic Death and TPD cover but you are not at work on the date you are first eligible to join UniSuper, or</li> <li>⇒ You are a Spouse Account member and you meet the eligibility requirements for automatic Death and TPD cover but: <ul style="list-style-type: none"> <li>- you are not gainfully employed for reward and actively performing all of the duties of your usual occupation, whether that is at your employer's premises or any other premises you are authorised to undertake your work duties, or</li> <li>- you are in receipt of, or entitled to claim support benefits from any source, including, but not limited to, workers' compensation benefits, statutory transport accident benefits and disability benefits, or</li> <li>- You meet the eligibility requirements to have your Death and TPD cover reinstated but an on-time employer contribution is received after 180 days of your cover ceasing</li> </ul> </li> </ul> <p>you will receive one unit of Death cover, and for 12 months, one unit of limited TPD cover. After 12 months, your cover will revert to standard TPD cover.</p>	<p>Limited TPD cover will apply in the same circumstances. It will also apply where you apply for cover (when you are not eligible for automatic Death and TPD cover), or when you apply for additional cover, and in either case are not in active employment on the date the Insurer accepts your application. Limited TPD cover will revert to standard TPD cover after 12 months and after you have resumed active employment.</p>
Overseas residence	<p>Cover will be provided for up to 24 months while you are working overseas for your employer, subject to you remaining employed by that employer, the continued payment of premiums and satisfaction of all other applicable eligibility criteria.</p>	<p>Death and TPD cover will be provided in the same circumstances, with the 24 month time limit removed.</p>
Terminal illness	<p>To qualify for a benefit on the grounds of terminal illness, among other things, the opinion of one specialist medical practitioner approved by the Insurer is required.</p>	<p>Consistent with requirements under superannuation law to release benefits on the grounds of terminal illness, the opinion of two medical practitioners will be required, one of whom must be a specialist practising in an area relating to the illness or injury suffered by the member.</p>



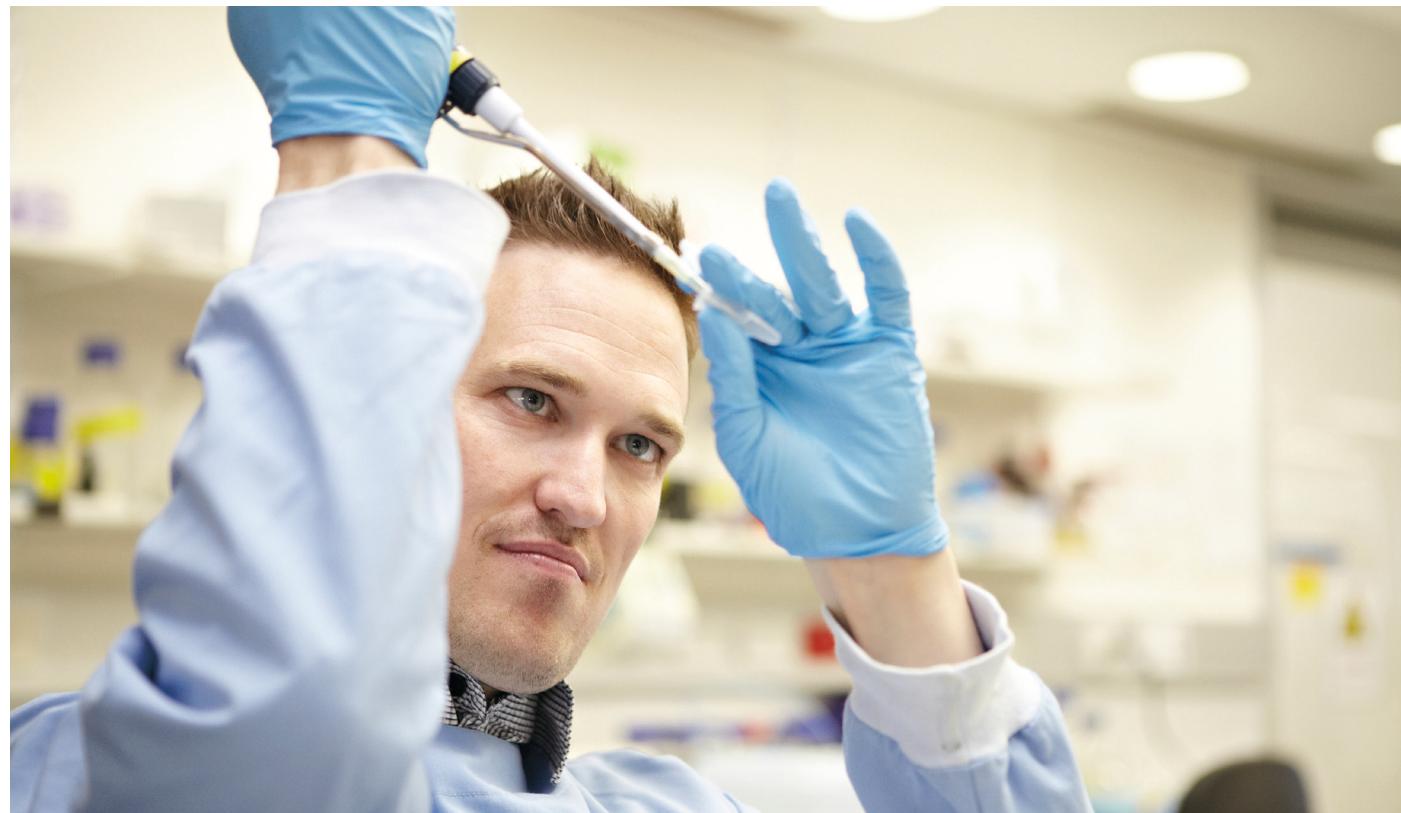
<b>FEATURE</b>	<b>CURRENT TERMS TO 29 NOVEMBER 2013</b>	<b>NEW TERMS FROM 30 NOVEMBER 2013</b>
TPD definition	<p>If you are aged less than 65 years and are gainfully employed during the six months prior to the date of disablement, the criteria under which you can qualify for TPD include:</p> <ul style="list-style-type: none"> <li>⇒ Being unable to do any work as a result of injury or illness for six consecutive months and, in the Insurer's opinion, at the end of the six months you are, in the Insurer's opinion, unlikely to resume your previous occupation at any time in the future and will be unable at any time in the future to perform any other occupation, or</li> <li>⇒ You suffer the permanent loss of the use of two limbs, or the sight of both eyes, or the permanent loss of the use of one limb and the sight of one eye, or</li> <li>⇒ You suffer cognitive loss.</li> </ul> <p>If you are aged 65 years or over or are not gainfully employed during the six months prior to the date of disablement, the criteria under which you can qualify for TPD include:</p> <ul style="list-style-type: none"> <li>⇒ You suffer an illness or injury that wholly prevents you from performing two of the activities of daily living without the assistance of someone else for a period of at least six consecutive months, (since suffering the illness or injury) you have been under the regular care and attention of a doctor for that illness or injury, and, in the opinion of the Insurer, the illness or injury means that you are unable to ever again perform at least two of the activities of daily living without the assistance of someone else, or</li> <li>⇒ You suffer the permanent loss of the use of two limbs, or the sight of both eyes, or the permanent loss of the use of one limb and the sight of one eye, or</li> <li>⇒ You suffer cognitive loss.</li> </ul>	<p>The criteria under which you can qualify for TPD will be expanded to include:</p> <ul style="list-style-type: none"> <li>⇒ Whole person impairment due to illness or injury</li> <li>⇒ Ill-health (whether physical or mental) that makes it unlikely, in the Insurer's view, that you will engage in employment for which you are reasonably qualified by education, training or experience (without being subject to a waiting period)</li> <li>⇒ Inability to perform domestic duties due to illness or injury, and</li> <li>⇒ Inability to perform two of five everyday working activities due to illness or injury.</li> </ul> <p>The six month waiting period which applies to the activities of daily living requirements will also be removed.</p> <p>For more information, and to see the new definition of TPD, visit <a href="http://www.unisuper.com.au">www.unisuper.com.au</a> or call us on <b>1800 331 685</b>.</p>
<b>Income Protection (IP) – Accumulation 1 and Spouse Account members only</b>		
At work	The 'at work' eligibility requirement for IP cover is the same test as for Death and TPD cover (refer to page 3).	'At work' will be replaced with 'active employment', which means:
Employer approved leave	Cover will be provided for up to 24 months while you're on leave approved by your employer (provided that leave is not due to injury or illness), subject to you remaining employed by that employer, the continued payment of premiums and satisfaction of all other applicable eligibility criteria.	<ul style="list-style-type: none"> <li>⇒ You are an employee of an employer (including while on fully paid leave except leave which is caused by illness, accident or injury) engaged to carry out identifiable duties, and</li> <li>⇒ In the Insurer's opinion, you are not restricted by injury or illness from being capable of performing those duties of your usual occupation on a full time basis (even if not then working on a full time basis).</li> </ul> <p>IP cover will be provided in the same circumstances, with the 24 month time limit removed.</p>



<b>FEATURE</b>	<b>CURRENT TERMS TO 29 NOVEMBER 2013</b>	<b>NEW TERMS FROM 30 NOVEMBER 2013</b>
Exclusions	<p>No IP benefit will be payable if the injury or illness is caused directly or indirectly by one of the following:</p> <ul style="list-style-type: none"> <li>⇒ Self-inflicted harm or attempted suicide, regardless of whether you were sane or insane at the time.</li> <li>⇒ Normal and uncomplicated pregnancy or childbirth. For the purposes of this exclusion, multiple pregnancy, threatened or actual miscarriage, participation in an IVF or similar program, discomfort commonly associated with pregnancy, such as morning sickness, backache, varicose veins, ankle swelling or bladder problems are not considered to be abnormal or complications of pregnancy.</li> <li>⇒ Engaging in an excluded occupation that the Insurer does not cover (where the Insurer has not given prior approval).</li> <li>⇒ Participation in a criminal act.</li> <li>⇒ Service in the armed forces (excluding the Australian Defence Force Reserve).</li> <li>⇒ Active participation in militant activities, or</li> <li>⇒ Any other exclusion advised by the Insurer during the underwriting process.</li> </ul>	<p>The same exclusions will apply. Further exclusions include war (whether declared or not), revolution, invasion, rebellion or civil unrest, and pandemic illness (subject to the Insurer providing us with at least 14 days prior notice).</p>
Interim accident cover	<p>While your application for IP cover is being assessed, interim accident cover will be provided if you suffer total disability as a result of an injury occurring during the interim accident cover period.</p> <p>If this happens, you will receive a monthly benefit equal to the lesser of the amount of cover you are applying for and \$15,000 per month.</p> <p>Interim accident cover starts when UniSuper receives your application form and will cease on the earlier of 90 days after it started, or on the date your application is accepted, declined or withdrawn.</p>	<p>Interim accident cover will apply in the same circumstances, however, such cover will start when UniSuper receives your application form and will cease on the earlier of 120 days after it started, or on the date your application is accepted, declined or withdrawn.</p>
Limited cover	<p>If you meet the eligibility requirements for IP cover but you are not at work on the date you are first eligible to join UniSuper, you will receive IP cover on a limited cover basis for 12 months. After 12 months, your cover will revert to standard IP cover.</p>	<p>Limited IP cover will apply in the same circumstance. It will also apply where you apply for cover (when you're not eligible for IP cover), or when you apply for additional cover, and in either case you are not in active employment on the date the Insurer accepts your application. Limited IP cover will revert to standard IP cover after 12 months and after you have resumed active employment.</p>
Overseas residence	<p>Cover will be provided for up to 24 months while you're working overseas for your employer, subject to you remaining employed by that employer, the continued payment of premiums and satisfaction of all other applicable eligibility criteria.</p>	<p>IP cover will be provided in the same circumstances, with the 24 month time limit removed.</p>



FEATURE	CURRENT TERMS TO 29 NOVEMBER 2013	NEW TERMS FROM 30 NOVEMBER 2013
Partially disabled	To receive a partial disability benefit, you must, due to illness or injury: <ul style="list-style-type: none"><li>⇒ Directly before suffering partial disability, have suffered total disability continuously for a period of 14 consecutive days, and</li><li>⇒ Then resume employment or in the Insurer's opinion, are capable of returning to partial employment duties, and</li><li>⇒ As a result of the injury or illness that caused your total disability you receive, or would, in the opinion of the Insurer, receive a post-disability income that is less than your pre-disability monthly income, and</li><li>⇒ Be under the continuous and regular care of a doctor and undergoing appropriate treatment and care.</li></ul>	The test is generally the same, but requires you to resume partial employment.
Rehabilitation expense benefit	The Insurer may pay a rehabilitation benefit in addition to IP benefits otherwise provided. Prior approval is required from the Insurer before such benefit will be paid.	The maximum rehabilitation benefit that will be paid in respect of a disability claim will be the lesser of four times your monthly benefit and \$100,000. Prior approval will be required from the Insurer before such benefit will be paid.



⇒ Chris Tonkin, Walter and Eliza Hall Institute of Medical Research

## Investments

### INVESTMENT OBJECTIVES

We regularly review and, where appropriate, revise the objectives and strategies for all our investment options.

During a recent review, we looked at up-to-date market data and decided to change the investment objectives and suggested investment timeframes for our **Cash**, **Australian Bond**, **Capital Stable** and **Balanced** investment options.

<b>CASH</b>		<b>FROM 1 JULY 2013</b>	<b>PREVIOUSLY</b>
Return objective		CPI + 0.5% per annum over 3 years	CPI + 1% per annum
Suggested investment timeframe	3 years		Short term
<b>AUSTRALIAN BOND</b>			
Return objective		CPI + 1% per annum over 4 years	CPI + 1.5% per annum over 4 years
Suggested investment timeframe	4 years		4 years
<b>CAPITAL STABLE</b>		<b>FROM 1 JULY 2013</b>	<b>PREVIOUSLY</b>
Return objective		CPI + 2% over 5 years	CPI + 2% over 2 years
Suggested investment timeframe	5 years		2 years
<b>BALANCED</b>		<b>FROM 1 JULY 2013</b>	<b>PREVIOUSLY</b>
Return objective		CPI + 3% per annum over 10 years	CPI + 3% per annum over 6 years
Suggested investment timeframe	10 years		6 years

All other information about return objectives and suggested investment timeframes remains the same as at the date of this update.

Please note return objectives are the returns we aim to achieve after fund taxes and after investment expenses (before deducting account-based fees), and are not necessarily guaranteed to be achieved.

### INDIRECT COST RATIOS (ICRs)

You can now view updated ICRs on the UniSuper website.

ICRs include performance fees, which are higher in years when our members benefit from particularly high investment returns. For example, our Australian Shares option returned over 22% for 2012/13, and had an ICR of 0.71% and 0.61% for our Accumulation and Pension members respectively.

Refer to [www.unisuper.com.au/investments](http://www.unisuper.com.au/investments) for information about all of our investment options and their ICRs.

## Fees

### CHANGES TO FEE NAMES

Due to new product disclosure requirements, we've changed the name of some of our fees. The description of each fee remains the same.

<b>FROM 30 NOVEMBER 2013</b>	<b>PREVIOUSLY</b>	<b>DESCRIPTION</b>
Switching fee	Investment switching fee	The fee for changing investment options
Advice fee	Financial Advice fee	The fee charged for personal financial advice

### REMOVING OUR WITHDRAWAL FEE

In May 2013 we informed members that the government had abolished the member protection rebate as part of its Stronger Super reforms. To alleviate the impact of the removal of the rebate, UniSuper has decided to remove the withdrawal fee on all withdrawals, full or partial, made to accounts outside of UniSuper. The withdrawal fee will be removed effective from 30 November 2013.

This information is of a general nature only and includes general advice. It has been prepared without taking into account your individual objectives, financial situation or needs. Before making any decision in relation to your UniSuper membership, you should consider your personal circumstances, the relevant product disclosure statement for your membership category and whether to consult a licensed financial adviser.

Past performance is not an indicator of future performance.

This information is current as at November 2013 and is based on our understanding of legislation at that date. Information is subject to change. To the extent that this fact sheet contains information which is inconsistent with the UniSuper Trust Deed and Regulations (together the Trust Deed), the Trust Deed will prevail.

Issued by: UniSuper Management Pty Ltd ABN 91 006 961 799, AFSL No. 235907 on behalf of UniSuper Limited the trustee of UniSuper, Level 35, 385 Bourke Street, Melbourne Vic 3000.

Fund: UniSuper, ABN 91 385 943 850

Trustee: UniSuper Limited, ABN 54 006 027 121

Date: November 2013 UNISINFO04 1113DB



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