# Jeff Hole – Background [Image result for jeff hole](https://www.google.com.au/url?sa=i&rct=j&q=&esrc=s&source=images&cd=&cad=rja&uact=8&ved=0ahUKEwiEmqrw6ffSAhULV7wKHZOJDBQQjRwIBw&url=https://au.linkedin.com/in/jeffhole&psig=AFQjCNHjhoulJCjpqUTYtg2wijT2ISwtxw&ust=1490743348686137)

**Honorary Fellow  
Department of Economics, Deakin University**

Since Feb 2017

Location Burwood Campus, Melbourne Australia

I am currently on sabbatical from the Victorian Department of Premier and Cabinet as a Visiting Fellow at the School of Economics, Deakin University and pursuing research interests in the field of digital government and identity verification. My focus is on frameworks for understanding and analysing the implications of the 'digital revolution' for governments, and on the economics of identity verification in a digital age.

**Chief Service Design Officer  
Service Victoria, Department of Premier and Cabinet**

(May 2015 – Feb 2017)

Service Victoria was established on 1 July 2015 as a whole-of-government capability to develop and drive the uptake of new digital services for the Victorian Government. My role was to lead the policy and legislative work associated with Service Victoria's establishment, including its proposed service transformation and change management processes, and its proposed role in identity verification and authentication.

**Executive Director  
Victorian Competition and Efficiency Commission**

(Aug 2011 – May 2015)

My role was to lead teams undertaking research and analysis of major regulatory, productivity and other policy issues facing the Victorian Government. The VCEC undertook independent public inquiries on matters referred by the Victorian Government and reviews the adequacy of work analysing the likely impact of new regulatory proposals.

**Assistant Director  
Victorian Competition and Efficiency Commission**

(Jul 2004 – Jul 2011)

**Research Director  
Productivity Commission**

(Nov 1994 – Jul 2004)

**Education**

University of Melbourne, Master of Commerce (Economics)

Latrobe University, Bachelor of Economics (Honours)