

STUDENT SUPPORT AND SERVICES

A-Z GUIDE

You will receive a copy of 'The A-Z to Deakin' in the mail in your Orientation Week pack. 'The A-Z to Deakin' provides a comprehensive listing of information and services that will assist you during your time at Deakin and beyond. The guide can be used as a quick reference as each entry provides contact details or refers you to a website for further information.

ACADEMIC SKILLS AND LIBRARY WORKSHOPS

To find out about services and resources that can help students perform their best in assignments and exams, visit

<www.deakin.edu.au/current-students/study-support/study-skills>.

CUSTOMER SERVICE (DEAKIN CENTRAL)

Deakin Central provides services for students and staff at Deakin including the production of Deakin Cards (ID cards) and academic transcripts, the processing of transport concession forms and address changes, the provision of information regarding fees, courses, parking, enrolment and graduation processes. Deakin Central offices are located on all Deakin University campuses.

For more information contact any of our Customer Service Centres (refer page 2).

DEAKIN UNIVERSITY STUDENT ASSOCIATION (DUSA)

Uni life is about more than getting a degree. That's where DUSA comes in. DUSA makes Uni as fun and easy as possible by organising sport, events, student clubs, free food and much more! Need help? Ask DUSA for independent, free advice and support on Uni related questions. For more info visit <www.dusa.org.au>.

FINANCIAL ASSISTANCE

DIVISION OF STUDENT LIFE

The Division of Student Life provides advice and information on student loans, government student assistance, grants, emergency vouchers, budgeting and on other matters relating to student finances. Further information is available at <www.deakin.edu.au/financial-assistance>.

Deakin also offers a range of generous scholarships for students from recognised equity groups to support them in their studies at the University. Further information is available at <www.deakin.edu.au/scholarships>.

CENTRELINK

The government provides financial assistance through Centrelink for full-time students by way of schemes such as ABSTUDY, Austudy and Youth Allowance. You may also be entitled to other concessions and allowances such as Rent Assistance, Health Care Card and Mobility Allowance.

To find out more contact Centrelink on 13 2490, visit <www.centrelink.gov.au> or speak with Deakin's Financial Assistance staff in the Division of Student Life.

DUSA

Visit <www.dusa.org.au/pages/your-education/student-support>.