

# Student services

Deakin University offers a complete range of services and programs – from accommodation services to academic skills development and social activities.

## Starting out

Starting university can be daunting, with new subjects and terminology, regardless of whether you're coming straight from school or from the workforce. At Deakin we aim to make your transition into university a smooth and enjoyable experience. Through Deakin's transition program you receive continued support throughout the year as you ease into your new university life.

Our year-long transition program includes workshops, peer support, course advice and career guidance.

To take a sneak peak at the program, visit [www.deakin.edu.au/transition](http://www.deakin.edu.au/transition).

## Deakin's Gap Year Program

Taking a gap year before beginning your course can be a great experience. But you may also want to keep in touch with the University and other students while you're taking time out. Deakin's Gap Year Program can help you make the most of your time out while staying in touch through social networking sites, using Deakin Studies Online and the Library.

You can even use the time to get a head start on your course and your career by studying one or two subjects (on or off campus) and gaining credit towards your degree. And if your gap year plans don't quite work out as planned, you may return to study at Deakin in Trimester 2 or 3.

For more information, please visit [www.deakin.edu.au/gapyear](http://www.deakin.edu.au/gapyear).

## Orientation Week

Orientation Week is for all new on-campus students and is packed with events and activities.

Throughout the week you will have the opportunity to attend workshops such as:

- » Time matters, money matters – how to manage your time and money effectively as a uni student.
- » Uni Start – a preparatory study skills program for on-campus students which is held in the week prior to Orientation.

Attending Orientation Week is vital for a successful start to your university life. You will receive an orientation program after you enrol and all students are strongly encouraged to attend all activities.

Orientation Week activities ease your transition in to university life and enable you to:

- » become familiar with your campus
- » find key resources and services
- » understand your course, academic expectations and assessment requirements
- » meet other students and staff
- » set up online access, use the Library and buy books and equipment
- » have lots of fun.

For off-campus students there is an orientation site designed specifically for you. Within this site you'll find valuable information and resources to help you make a great start to your studies.

For more information, please visit [www.deakin.edu.au/transition](http://www.deakin.edu.au/transition).

## Study advice

Throughout your time at Deakin, study advice is available in areas including time management, reading and note-taking, developing your academic English, avoiding plagiarism, critical thinking, writing essays and reports, class presentations and exam preparation.

For more information, please visit [www.deakin.edu.au/study-success](http://www.deakin.edu.au/study-success).

## Course and subject assistance

Throughout your time at Deakin, you may need assistance with figuring out which courses and subjects best suit you. Staff are on hand to help you find out more about subject selection and the opportunities to fit in with your career goals.

## Career support

Services are available to help you transition from study onto further study or employment.

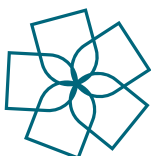
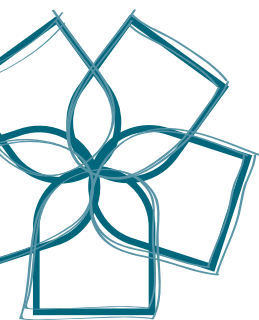
Deakin staff provide individual assistance with planning your career, learning about yourself, vocational and personality assessment as well as hands-on workshops in resume preparation, job seeking skills and interview techniques. You will also have access to Jobshop – an online job vacancy listing service.

For more information, please visit [www.deakin.edu.au/careers](http://www.deakin.edu.au/careers).

## IT support

Deakin's computer laboratories are open 24-hours, providing access to email and the internet. The laboratories include Macintosh and IBM computers and provide a range of software and facilities, including Microsoft Office, internet access, library services, multimedia tools, statistic and specialist teaching software and laser printing.

As a Deakin student, you will receive a CD-ROM (Software Solutions) containing software, information and support programs and the necessary links to communicate electronically with University staff.





Deakin students outside the residences at the Warrnambool Campus.

### Your Library, your space

Deakin University Library provides a range of high-quality services that are innovative, relevant and customised to your needs.

Campus libraries provide modern and attractive new-generation learning spaces that give you a great choice of study options. Look out for quiet areas for study and research; multimedia pods for practicing your presentations and completing your group work, and vibrant lounge areas for texting, tweeting, reading or meeting up with friends. You can also connect your own laptop to the University wireless network.

There are more than 1.5 million books, journals, newspapers, videos, CDs and DVDs across the campus libraries. Many of the Library's resources are online, so you can access them on campus, at home or at work – any day, any time – via your computer or your mobile phone. Want 'go anywhere' access to Library resources? Point your mobile phone browser to <http://m.library.deakin.edu.au>, and take the Library with you.

The Library's help services – available in person or via email, phone or instant messaging – can assist you to make the most of our services, and save you valuable research time.

For more information, please visit [www.deakin.edu.au/library](http://www.deakin.edu.au/library).

### Stay fit and have fun

Whilst studying, be sure to stay fit and have fun through Deakin's Fitness Club. Fitness Club memberships are competitively priced and allow you to use the Deakin Fitness Club at either the Melbourne Campus at Burwood, the Geelong Campus at Waurin Ponds or the Warrnambool Campus. The facilities vary at each campus with a number having the latest cardio, weights and free motion equipment. You may also like to get involved in the Deakin University Student Association's sporting trips, tours and University Games.

For more information, please visit [www.deakin.edu.au/current-students/activities/sport-rec](http://www.deakin.edu.au/current-students/activities/sport-rec).

### Deakin Medical Centre

Deakin University provides medical and nursing health care and advice to students across all campuses.

Services include:

- » vaccinations for general health, course requirements and travel
- » tests and screenings including blood pressure, pathology and medical checkups
- » referrals to specialist doctors, hospitals, physiotherapists and psychologists
- » diet and exercise advice
- » mental wellbeing (e.g. homesickness, depression, anxiety)
- » treatment and care when sick.

Medical Centre staff are caring professionals with experience in students' health needs. Campus nurse consultations are free and all services are strictly confidential.

Health information is available in various languages at each medical centre. For more information, please visit [www.deakin.edu.au/current-students/services/health](http://www.deakin.edu.au/current-students/services/health).

### Counselling and personal support

Professional and experienced counsellors provide free, confidential psychological counselling where personal concerns or stresses are affecting your studies.

The counselling team also provides a range of programs and strategies to help you succeed at university.

For more information, please visit [www.deakin.edu.au/counselling](http://www.deakin.edu.au/counselling).

### Deakin University Student Association (DUSA)

DUSA is independent from the University and is dedicated to enriching your university experience. DUSA believes the university experience isn't just about going to classes – it's being part of a student community. DUSA membership gives you discounts on trips, entertainment and short courses, as well as access to the following student services:

- » free student advocacy (academic and non-academic issues with the University)
- » sport – including Uni Games, Southern Uni Games and campus sport
- » trips, tours and entertainment throughout the year
- » student representation – DUSA is your student voice and represents your interests at university and in the wider community
- » DUSA Bookshop – textbooks, stationery and general books
- » DUSA member card
- » more than 80 clubs and societies.

For more information, please visit [www.dusa.org.au](http://www.dusa.org.au).

# Student services continued ...

## DUSA clubs and societies

Joining a club or society is a great way to be part of a student community and get in touch with people who have similar interests to your own.

During Orientation Week, you will have the opportunity to find out about the range of clubs and societies available and speak with students about the fun they have.

Check out all of the benefits of DUSA membership at [www.dusa.org.au](http://www.dusa.org.au).

## Childcare

On-campus childcare is available at the Melbourne Campus at Burwood, Geelong Campus at Warrnambool and the Warrnambool Campus. Places are in demand, so it is recommended that you register as soon as you know you need care.

For more information, please visit [www.deakin.edu.au/childcare](http://www.deakin.edu.au/childcare).

## Bookshops

Campus bookshops sell text books, general books, stationery, calculators, computer software, and art and photographic materials. You can also buy online at [www.dusabookshop.com.au](http://www.dusabookshop.com.au).

## Financial support

The University offers you a range of financial assistance services including interest free loans, grants, food vouchers and rental assistance.

For more information, please visit [www.deakin.edu.au/financial-assistance](http://www.deakin.edu.au/financial-assistance).

## Religious services

Deakin University's chaplaincy service offers spiritual counselling and faith support services to students regardless of their religious backgrounds. Prayer spaces are available at all campuses.

For more information, please visit [www.deakin.edu.au/chaplains](http://www.deakin.edu.au/chaplains).

## Disability support

The Disability Resource Centre provides access to information and services that can assist you to succeed.

These may include:

- » alternative assessment arrangements, such as extra writing time and/or rest breaks in exams
- » academic support workers, such as note-takers and sign interpreters
- » study materials in accessible formats
- » assistive technology and training
- » information about accessible parking, extended Library services, scholarships etc.

For more information, please visit [www.deakin.edu.au/disability](http://www.deakin.edu.au/disability).

## Accommodation

Moving away from home for the first time is an important milestone in your life. Choosing the best type of accommodation for your needs is important for the total university experience.

There are two types of accommodation services provided at Deakin, an off-campus housing referral service, or on-campus student residences.

For more information refer to page 104 or visit [www.deakin.edu.au/studentlife](http://www.deakin.edu.au/studentlife).



*Beth Cain  
Bachelor of Environmental Science  
(Marine Biology)  
Warrnambool Campus*

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*'Get involved in as much as you can. Clubs, student associations and sporting teams will help you meet new people.'*