

# DUELI STUDENTS HOMESTAY INFORMATION

GENERAL INFORMATION	
Homestay	Deakin University English Language Institute assists you in finding homestay accommodation via a homestay accommodation provider. Living in a homestay can be a valuable part of your experience as it provides you with the opportunity to experience Australian life and to improve your English.
Living in Melbourne and Geelong	The city of Melbourne has a population of 4 million people. It is exciting, safe, cosmopolitan and culturally rich. The population is made up of more than one hundred ethnic groups and one in four people were born overseas. An hour away by car or public transport, Geelong is Victoria's second largest city and is surrounded by some of the state's most beautiful natural landscapes. It has all the facilities you would expect from a 21st century city. Both Melbourne and Geelong offer modern and efficient public transport systems, a large number of parks, beaches, public spaces, and a thriving arts culture. For more information about Victoria visit <a href="http://www.visitvictoria.com.au">www.visitvictoria.com.au</a>
Homestay families	All homestay families are different. Your hosts could be a married couple, a single parent, an older couple, retired people or even a single person, and because Australia is such a multicultural nation, homestay families come from a broad range of backgrounds and cultures. Homestay is a fantastic opportunity for you to experience a new and different lifestyle.
Weather and clothing	The weather in Melbourne and Geelong has four distinct seasons: summer, autumn, winter, and spring with temperatures ranging from 10 degrees Celsius in winter to 35 (or more) in summer. Melbourne and Geelong generally do not experience severe extremes of heat, humidity or cold; however the weather can be very changeable and hard to predict. It is a good idea to wear layers of clothing and to carry a small umbrella or a waterproof jacket.
Water restrictions	Due to ongoing dry weather, water restrictions have been introduced in Melbourne to help save our diminishing water resources. Please discuss with your host on arrival the most efficient and mutually convenient ways of using their bathroom and laundry.
Travelling to DUELI	Melbourne is a large city. The majority of Melburnians live in the suburbs, and many travel up to 1.5 hours to work or school. Although we try to place students in homestays as close to DUELI as possible, Melbourne students should be prepared to spend up to 30-40 minutes travelling to and from DUELI. For campus maps go to <a href="http://www.deakin.edu.au/campuses">www.deakin.edu.au/campuses</a> . For information about travelling in Melbourne go to <a href="http://www.metlinkmelbourne.com.au">www.metlinkmelbourne.com.au</a> . Geelong is well serviced by public transport, and being a smaller city, Geelong DUELI students should not expect to live further than 30 minutes' travel from either Geelong Campus.
Communication	Spend time speaking with your hosts and don't be afraid to ask questions. It will help you to understand each other better. Remember that good communication and respect for both parties are the basis of a successful homestay experience.
Good manners	Australians value politeness and good manners. It is better to try and use polite expressions such as "Thank you" and "Please", as not saying anything may be seen as rude, even though you may not be confident using English at first. People are generally addressed by their first name, but we also use "Mr." and "Mrs." to address elderly people, or people we do not know well, as a sign of respect.
Happiness and success	Your happiness and success depends on you! If your homestay parents and other members of the household have commitments which make them busy, you have to be prepared to entertain yourself. Use your initiative to make new friends, develop your own interests, or join a local club. Being flexible and adaptable is a good way of learning about cultural differences.
TERMS OF HOMESTAY	
Fees	Approved homestay accommodation is A\$265 per week. The homestay fee is payable directly to the homestay host on arrival. Do NOT pre-pay homestay fees to Deakin University. The homestay placement fee is A\$230 (non-refundable), and it must be paid to Deakin University before your arrival. To make this payment, send a bankdraft (payable to Deakin University) to Deakin International. Fees are correct at the time of printing but are subject to change without notice.
Cancellation	If you wish to cancel your homestay, you must give written notification no less than 48 hours before your arrival. If notification is late or is not received a payment of A\$250 will be incurred. The homestay placement fee of A\$230 is non-refundable. All fees quoted are subject to change.
Payment	You pay your host TWO weeks in advance. The first payment is due immediately after your arrival. It is your responsibility to make the payment and to obtain a receipt. Both you and the host should sign the receipt. We suggest that you keep a record of all payments in case of misunderstanding. It is important that you do not get behind with your payments and that you know when the next payment is due.
Length of stay	The minimum stay is two weeks and this is non-refundable. The host may specify a maximum period of stay. In most cases the terms of homestay will be decided between you and the host.
Moving out	You must give one week of notice (in writing) before moving out of your homestay. If you decide to leave before the one week notice period, you will still be required to pay the homestay fee of \$265 for that week, with no refund. All fees quoted are subject to change.
Holidays	If you wish to take a holiday and return to the same homestay, a fee of A\$70 per week applies while you are away.

Students under 18	Students under the age of 18 who require Deakin University to approve their accommodation and welfare arrangements must stay in an Under-18 Homestay arranged through an approved provider. For more information about requirements for under age students please visit the Department of Immigration and Citizenship (DIAC) webpage at <a href="http://www.immi.gov.au/students/students/573-1/eligibility-student-18.htm#c">www.immi.gov.au/students/students/573-1/eligibility-student-18.htm#c</a> and contact your Country Team Leader at Deakin International Admissions. To get a copy of Information for Under-18 students go Deakin University's webpage at <a href="http://www.deakin.edu.au/future-students/international/brochures-forms.php">www.deakin.edu.au/future-students/international/brochures-forms.php</a> . Any changes to your accommodation must be requested by your parents and must be approved by Deakin University or your enrolment may be terminated.
<b>LIVING IN YOUR HOMESTAY</b>	
Your bedroom	Your bedroom will have a desk, a light, a chair and a comfortable bed. If required, a heater can be provided, but you may be asked to pay an additional cost for its use. Australian families do not keep heaters on during the night as this is dangerous. Please remember to turn off lights and heaters before you go out. If you are coming to Victoria in winter, bring warm pyjamas and wear socks in bed to keep warm.
Toiletries	You are expected to buy your own toothpaste and shampoo, but items such as toilet paper, soap, washing powder/liquid, towels and bed linen are normally provided by the host.
Meals	Your host will provide you with three meals a day. Breakfast and lunch are usually self-service and dinner is prepared by the host. Please let your host know what you can and cannot eat, and suggest meals that you like. If you prefer to buy your own lunch just let your host know. It is also polite to notify your host in advance if you will be late for meals or eating elsewhere.
Laundry	Homestays are equipped with laundry facilities and you should be prepared to do your own washing and ironing, though sometimes your host may offer to do it in an effort to be more water efficient. Do not use the washing machine for a small load, as this is not economical. Clothes are normally dried outside on a clothes line or a clothes horse.
Cleaning	You are responsible for cleaning your bedroom and should clean up the kitchen and bathroom after use. In an Australian home everybody is expected to participate in household duties as both parents often work and there are no servants or maids. As part of the household, you should help with small jobs such as washing dishes, putting out the rubbish or helping to prepare meals. It will help you to feel a part of the family and help you and your homestay family to get to know each other better.
Telephone	The homestay fee does not cover telephone charges. You are responsible for paying for all of your calls. Local calls cost about 40-50 cents each. International calls cost about \$1.50 per minute. Please check with your host before calling overseas. You can also use reverse charges to keep in touch with your family, or buy a phone card (you can use phone cards to ring from a public or a private phone), and there are also several internet cafes in Melbourne and Geelong (note that reverse charge calls can be expensive). Please adhere to guidelines about telephone use set by the host and ensure that you pay all your bills before leaving the homestay.
Visitors	You are normally permitted to bring visitors to your homestay but please discuss with your host first. Check with your host whether they would prefer that visitors leave by a certain time.
Security	Melbourne is a very safe place to live. However, you must always be security conscious, for instance, you should lock doors and windows when you leave the home. Discuss security rules with your homestay host when you first arrive. (Note that homes do not normally have locks on bathroom or bedroom doors). You must keep your host informed of where you go. If you do not, and are absent from your homestay for over 24 hours, we are obliged to contact the police. Please tell your host when you will be home late, or if you are away overnight leave a contact telephone number.
Personal property insurance	If you are bringing expensive items with you to Australia, such as a laptop computer, digital camera or jewellery, we recommend that you apply for personal property insurance. This will insure such items against loss or theft. Home insurance that your homestay host has does NOT cover visitors or students staying in their house.
Smoking	Your host decides the rules on smoking. In most households smoking is not allowed inside.
Questions or problems?	If you require further information or have a problem with your homestay, please contact Deakin's Student Accommodation Services. It is often a good idea to try to discuss any problems with your host family first, however this may not always be easy. If you find that you cannot discuss any problems with your host, please contact Student Accommodation Services by phoning (+61 3) 9495 0007 Monday to Friday, 9am to 5pm.

Deakin University reserves the right to alter, amend or delete any information in this notice.



# DUELI STUDENTS

## Application for Homestay

This form is to be completed by the student once all DUELI fees have been received by Deakin. All DUELI students must complete and return this form by fax or email at least two weeks before arrival. Please also ensure that this form is returned together with your completed Notification of Arrival form to:

STUDENT ACCOMMODATION SERVICES (SAS) » Facsimile: (+61 3) 9495 0001  
 » Email: deakin@student-accommodation.com.au  
 » Telephone: (+61 3) 9495 0007

You need to RETURN YOUR FORMS AT LEAST 2 WEEKS BEFORE ARRIVAL or homestay may not be arranged. Answer ALL questions and ensure your contact details are accurate. SAS will contact you within 48 hours to confirm receipt of your application.

NOTE: The homestay placement fee of A\$230 (non-refundable) must be paid to Deakin University BEFORE you arrive or homestay may not be arranged. Payment should be made by bankdraft payable to Deakin University and sent to Deakin International.

Please tick your campus of study for your DUELI ENGLISH COURSE:

- DUELI Melbourne  
Melbourne Burwood Campus
- DUELI Geelong  
Geelong Waterfront Campus

### Student details

Family name (Dr, Mr, Mrs, Ms, Miss)	Given name(s)	Preferred name
Date of birth (day / month / year) <input type="text"/> / <input type="text"/> / <input type="text"/>		Male <input type="checkbox"/> Female <input type="checkbox"/>
Nationality	Religion	
DUELI course start date (day / month / year) <input type="text"/> / <input type="text"/> / <input type="text"/>	Expected length of stay in homestay <input type="text"/>	

### How do we contact you?

Your telephone	Your email
Agent's name	
Agent's telephone	Agent's fax
Agent's email	

### Name of parent or legal guardian in home country (under 18 students only)

Name	
Business telephone	Fax
Home telephone	Email

### Current address in home country

Number and street	
Suburb or town	State
Country	Postcode

### Arrival details

Do you require airport reception on arrival? (Airport reception is COMPULSORY for students under 18)

- No. Please provide your expected date and time of arrival at the homestay \_\_\_\_\_
- Yes. Please fill in the following arrival information:

Departure from home		Arrival in Melbourne	
Flight Number	Airline	Flight Number	Airline
Date	Time of departure	Date	Time of arrival

How many family members will arrive with you who will require transport (do NOT include yourself)? \_\_\_\_\_

**Homestay Preference**

<input type="checkbox"/> Single-room	Will you accept other students in the homestay? <input type="checkbox"/> Yes <input type="checkbox"/> No <small>(choice of homestay may be limited)</small>	
<input type="checkbox"/> With children	<input type="checkbox"/> Without children	<input type="checkbox"/> Either
Can eat any kind of food? <input type="checkbox"/> Yes <input type="checkbox"/> No. If not, then cannot eat _____		
Smoker: <input type="checkbox"/> Yes <input type="checkbox"/> No		Pets: <input type="checkbox"/> Like <input type="checkbox"/> Dislike

**Medical conditions**

Do you have any medical condition/disability that we need to know about to provide for your wellbeing? Describe:

<input type="checkbox"/> No	<input type="checkbox"/> Yes. If yes, then describe _____ _____
<b>Allergies:</b>	
<input type="checkbox"/> No	<input type="checkbox"/> Yes. If yes, please state your allergies _____ _____
<b>Medication taken:</b>	
<input type="checkbox"/> No	<input type="checkbox"/> Yes. If yes, please state your medication/s _____ _____

**Please write any special requests you wish to be taken into account when dealing with your homestay application**

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**Homestay terms and conditions**

- » Homestay fees are payable two weeks in advance and the first payment is due on arrival at the homestay.
- » The minimum stay is two weeks and this is non-refundable.
- » You must give one week of written notice before leaving the homestay or you still need to pay a weekly fee of A\$265.
- » If you wish to take a holiday and return to the same homestay, a holding fee of A\$70 per week applies and it is payable in advance.
- » If you are under 18, any requests for changes to your homestay arrangements must be made by your parents and must be approved by Deakin University or your enrolment may be terminated.
- » Reception for enrolled Deakin students is free but accompanying family members must pay A\$80 per person.

**Authority of parent or legal guardian**

I, \_\_\_\_\_ (name in English capital letters) being the parent/guardian of the applicant hereby accept financial responsibility in respect to fees payable by him/her.

Signature in English \_\_\_\_\_

Signature in own language \_\_\_\_\_

Date: / /   
dd/ mm/ yy

**Signed by student**

I have read and understood the Homestay Information Sheet and I agree to the conditions of homestay as outlined above.

Signature in English \_\_\_\_\_

Signature in own language \_\_\_\_\_

Date: / /   
dd/ mm/ yy

Please note fees are correct at the time of printing but are subject to change without notice. Updated April 2011.

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