

Helpsheet:

Instant messaging configurations

This helpsheet contains information that will help you when you are setting up your instant messaging preferences from within the Deakin network.

Many instant messaging (IM) programs require preferences to be set to enable access from the Deakin network.

The preferences are usually called something like **Network preferences**, **Connection settings** or something similar.

SOCKS information

Deakin's SOCKS server configuration information is

SOCKS version	5
SOCKS host	socks.deakin.edu.au
SOCKS port	1080

Proxy information

Supported protocols http, https (SOCKS should be used for FTP)

Proxy host l-win-x.its.deakin.edu.au

where 'x' is one of
g - Geelong
f - Waterfront
b - Burwood
w - Warrnambool

i.e. l-win-b.its.deakin.edu.au

Proxy port 3128

Instant Messaging and the Internet Usage System (IUS)

All traffic from within Deakin is recorded against your IUS account. It is your responsibility to manage your IUS account to ensure internet access for academic purposes.

Where to get help

The above information is all the Deakin-specific information that you will need to configure your IM. Refer to any online help or websites that provide assistance if you need further help with setting up your instant messaging application.

Due to the number of different applications used for Instant Messaging (IM) such as MSN Messenger, Trillian, Gaim and Jabber, the IT Service Desk cannot provide support for configuring these tools.

More information on IUS, including checking your balance, can be found at www.deakin.edu.au/ius.