

# Helpsheet:

## Using personal computers in student residences

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This helpsheet provides information relating specifically to using your own computer to connect to Deakin's network from the student residences on all campuses.

It should be used in conjunction with the helpsheet/s and user guides relating to the network access method you are using (wireless or wired networking) when setting up your IT access in the residences.

See the *ITSD Publications* section at the end of this helpsheet to find out how to get these user guides and helpsheets.

### **Types of network access available from residences**

All rooms in the Geelong Colleges, Burwood Student Village and the Warrnambool Student Residences have cabled data points that allow you to connect your personal computer to the Deakin University network.

The data ports are 100Mbps (Mbps = Mega bit per second) switched network points.

There are two network points in each room, located above the desk. Only the left network point is active.

IP telephones are installed in all student residences and network access is via the connection of a LAN Ethernet cable to the rear of the IP telephone.

There are two ports on the rear of the IP telephone. One is for the connection to the wall socket {switch port 10/100}, and the other is for the connection for a PC or Macintosh computer {PC port}.

Some residences also have wireless networking access available. See the Wireless networking website at <http://www.deakin.edu.au/wireless/> for details of the latest wireless network locations.

### **What you need to supply**

You need to supply your own computer that meets Deakin's current computer standards. Go to the Students IT and Support website at [www.deakin.edu.au/current-students/it-support/](http://www.deakin.edu.au/current-students/it-support/) to view the current computer standards.

You must also supply your own networking device (network card or wireless networking device). If you are using a wired network connection, only the telephone network cables are supplied by residences. You must supply your own network cable.

### **Your Deakin username**

Your Deakin username and password need to be active in order to use Deakin's network.

If your account has not been set up as yet (generally due to enrolment not being finalised), or you do not know your details, you will not be able to log onto the network even if you have successfully set up your computer.

## Charges

Connecting to the University's network incurs telecommunications charges which are a part of your annual accommodation costs. For full details please refer to the Division of Student Life's *Residences* website located at <[www.deakin.edu.au/studentlife/residences/](http://www.deakin.edu.au/studentlife/residences/)>.

Accessing the Internet via Deakin's network incurs charges against your internet usage quota, which is supplied for study-related purposes. Once this is used, you need to buy more access. The IUS website located at <[www.deakin.edu.au/ius/](http://www.deakin.edu.au/ius/)> provides information on this system including details of your quota.

## Conditions of IT use

Using the University's network from student residences is subject to the University's conditions of IT use, and other policies and rules governing use of the Deakin network. See <[www.deakin.edu.au/theguide/](http://www.deakin.edu.au/theguide/)> and search for Internet to find these.

## ITSD publications

ITSD publishes a range of publications to help staff and students with IT at Deakin University. They can be found at the ITSD Publications website located at <[www.deakin.edu.au/its/publications/](http://www.deakin.edu.au/its/publications/)>.

The following documents may be helpful when setting up and using the network from the residences.

<b>Document name</b>	<b>type</b>
Wired networking @ Deakin	user guide
Wireless networking @ Deakin <sup>1</sup>	user guide
Setting up your own PC for Deakin network access <sup>2</sup>	helpsheet
Setting up your own Macintosh for Deakin network access <sup>3</sup>	helpsheet
Personal computers @ Deakin	helpsheet
Internet access @ Deakin	helpsheet

## Getting help

Your first source of help should be the documentation that is published by ITSD at <[www.deakin.edu.au/its/publications/](http://www.deakin.edu.au/its/publications/)>.

If you have problems getting your connection set up and established other residents with successful connections may be able to help you.

If you still need help the ITSD laboratory support officers are able to assist during their rostered walk-in support hours, which are generally– between 11am and 2pm each weekday, at the Library.

You can check your campus support times at the [www.deakin.edu.au/current-students/it-support/computers-on-campus/](http://www.deakin.edu.au/current-students/it-support/computers-on-campus/) website.

<sup>1</sup> These documents may have multiple operating system versions for both the Macintosh and Windows operating systems.

<sup>2</sup> These documents may have multiple operating system versions for the Windows operating system.

<sup>3</sup> These documents may have multiple operating system versions for the Macintosh operating system.