

2016 DEAKIN UNIVERSITY SCHOOL OF MEDICINE ORATION



COMMUNICATION IN MEDICINE: THE GOOD, THE BAD AND THE UGLY. HOW WE CAN TRAIN OUR HEALTH PROFESSIONALS AND CHANGE OUR SYSTEMS TO PROVIDE EXCELLENCE IN HEALTH CARE

2016 Deakin University School of Medicine Oration

When: Wednesday 26 October 2016

Time: 5.30 pm - 7 pm



Where: Lecture Theatre, Level 2, REACH Building,
Deakin University, Geelong Campus at Waurin Ponds

Cost: The Oration is open to the public and admission is
free

Register: Online at [http://2016schoolofmedicineoration.
eventbrite.com.au](http://2016schoolofmedicineoration.eventbrite.com.au)

Invited Speaker: Dr Jonathan Silverman

Dr Jonathan Silverman is a world expert on teaching communication skills to medical students and doctors. He is honorary visiting Senior Fellow at Cambridge University. He was a General Practitioner for over 30 years in Linton, Cambridgeshire, UK. He has been actively involved in teaching medical communication skills since 1988, and in 1999 he became Director of Communication Studies for the medical degree at Cambridge University.

Jonathan is best known as one of the authors of the Calgary-Cambridge Guides to the Medical Interview, which has a global reputation and provides a framework for describing the medical interview. The guides

are used in 70% of UK schools, and around the world, including here at Deakin University. He has conducted communication skills teaching seminars throughout the UK, in Europe, Australia and North America. In 2005, he founded the UK Council for Communication Skills Teaching in Undergraduate Medical Education for all 33 UK medical schools. He is President of the European Association for Communication in Healthcare. In 2015, he was awarded the Lynn Payer award "for outstanding contributions to the literature on the theory, practice and teaching of effective health care communication and related skills" from the American Academy of Communication in Healthcare. Jonathan will be spending some time at Deakin University this year as a guest of the School of Medicine, and will be delivering this year's School of Medicine Oration, entitled:

"Communication in medicine: the good, the bad and the ugly. How we can train our health professionals and change our systems to provide excellence in health care."