

# Homestay information for DUELI students



## Homestay terms and conditions

When you sign and submit a Homestay Application you are agreeing to these terms

<b>Fees</b>	Approved Homestay accommodation is AUD\$315 per week (Melbourne) or A\$300 per week (Geelong). The Homestay fee is payable directly to the Homestay host on arrival. Do NOT pre-pay Homestay fees to Deakin University. The Homestay placement fee is AUD\$250 (non-refundable) and it must be paid to Deakin University before your arrival. To make this payment, send a bank draft (payable to Deakin University) to Deakin International. Fees are correct at the time of printing but are subject to change without notice.
<b>Cancellation</b>	If you wish to cancel your Homestay, you must give written notification no less than 48 hours before your arrival. If notification is late or is not received a payment of AUD\$250 will be incurred. The Homestay placement fee of AUD\$250 is non-refundable. All fees quoted are subject to change.
<b>Payment</b>	You pay your host TWO weeks in advance. The first payment is due immediately after your arrival. It is your responsibility to make the payment. Ask your Homestay host for a receipt for each payment. Both you and the host should sign the receipt. We suggest that you keep a record of all payments in case of a misunderstanding. It is important that you do not get behind with your payments and that you know when the next payment is due.
<b>Length of stay</b>	The minimum stay is two weeks and this is non-refundable. The host may specify a maximum period of stay. In most cases the terms of Homestay will be decided between you and the host.
<b>Moving out</b>	You must give one week of notice (in writing) before moving out of your homestay. If you decide to leave before the one week notice period, you will still be required to pay the homestay fee of AUD\$315 (Melbourne) or AUD\$300 (Geelong) for that week. Students under 18 who wish to change their accommodation must receive prior approval from DUELI before moving or their enrolment may be terminated.
<b>Holidays</b>	If you wish to take a holiday and return to the same Homestay, a fee of AUD\$105 per week applies while you are away.

## Students under 18

Students under the age of 18 who require Deakin University to approve their accommodation and welfare arrangements must stay in an Under-18 Homestay arranged through an approved provider. For more information about requirements for under age students please visit the Department of Immigration and Border Protection (DIBP) webpage at [www.border.gov.au/Trav/Stud/More/welfare-arrangements-under18](http://www.border.gov.au/Trav/Stud/More/welfare-arrangements-under18) and contact your Country Team Leader at Deakin International Admissions. To get a copy of Information for Under-18 students go Deakin University's webpage at [deakin.edu.au/international-students/dueli/dueli-courses/how-to-apply](http://deakin.edu.au/international-students/dueli/dueli-courses/how-to-apply).

## General information

<b>Homestay families</b>	All Homestay families are different. Your hosts could be a married couple, a single parent, an older couple, retired people or even a single person, and because Australia is such a multicultural nation, Homestay families come from a broad range of backgrounds and cultures. Homestay is a fantastic opportunity for you to experience a new and different lifestyle.
<b>Weather and clothing</b>	The weather in Melbourne and Geelong has four distinct seasons: summer, autumn, winter, and spring with temperatures ranging from 10 degrees Celsius in winter to 35 (or more) in summer. It is a good idea to wear layers of clothing and to carry a small umbrella or a waterproof jacket. If you are coming to Victoria in winter, bring warm pyjamas and wear socks in bed to keep warm.
<b>Traveling to DUELI</b>	Melbourne is a large city. The majority of Melburnians live in the suburbs, and many travel up to 1.5 hours to work or school. Although we try to place students in Homestays as close to DUELI as possible, Melbourne students should be prepared to spend up to 30-40 minutes travelling to and from DUELI. For campus maps go to <a href="http://www.deakin.edu.au/campuses">www.deakin.edu.au/campuses</a> . For information about travelling in Melbourne go to <a href="http://www.metlinkmelbourne.com.au">www.metlinkmelbourne.com.au</a> . Geelong is well serviced by public transport, and being a smaller city, Geelong DUELI students should not expect to live further than 30 minutes' travel from either Geelong Campus.
<b>Communication</b>	Spend time speaking with your Homestay family and don't be afraid to ask questions. It will help you to understand each other better. Australians value politeness and good manners. Even though you may not be confident using English at first, try to use polite expressions such as "Thank you" and "Please", as not saying anything may be considered as rude.

# Homestay information for DUELI students (continued)

Living in your homestay	
<b>Your bedroom</b>	Your bedroom will have a desk, a light, a chair and a comfortable bed. If required, a heater can be provided, but you may be asked to pay an additional cost for its use. Australian families do not keep heaters on during the night as this is dangerous. Please remember to turn off lights and heaters before you go out.
<b>Toiletries</b>	You are expected to buy your own toothpaste and shampoo, but items such as toilet paper, soap, washing powder/liquid, towels and bed linen are normally provided by the host.
<b>Meals</b>	Your host will provide you with three meals a day. Breakfast and lunch are usually self-service and dinner is prepared by the host. Please let your host know what you can and cannot eat, and suggest meals that you like. If you prefer to buy your own lunch just let your host know. You should notify your host in advance if you will be late for meals or eating elsewhere.
<b>Laundry</b>	Homestays are equipped with laundry facilities and you should be prepared to do your own washing and ironing, though sometimes your host may offer to do it in an effort to be more water efficient. Do not use the washing machine for a small load, as this is not economical. Clothes are normally dried outside on a clothes line or a clothes horse.
<b>Cleaning</b>	You are responsible for cleaning your bedroom and should clean up the kitchen and bathroom after use. In an Australian home everybody is expected to participate in household duties as both parents often work and there are no servants or maids. As part of the household, you should help with small jobs such as washing dishes, putting out the rubbish or helping to prepare meals. It will help you to feel a part of the family and help you and your Homestay family to get to know each other better.
<b>Telephone</b>	The Homestay fee does not cover telephone charges. You are responsible for paying for all of your calls. Please check with your host before calling overseas. Please follow the guidelines about telephone use set by the host and ensure that you pay all your bills before leaving the Homestay.
<b>Visitors</b>	You are normally permitted to bring visitors to your Homestay but please discuss this with your Homestay host first. Check with your host whether they would prefer that visitors leave by a certain time.
<b>Security</b>	Melbourne is a very safe place to live. However, you must always be security conscious such as locking doors and windows when you leave the home. Discuss security rules with your Homestay host when you first arrive. (Note that homes do not normally have locks on bathroom or bedroom doors). You must keep your host informed of where you go. If you do not, and are absent from your Homestay for over 24 hours, we are obliged to contact the police. Please tell your host when you will be home late, or if you are away overnight leave a contact telephone number. Students under 18 can only stay in their Homestay accommodation.
<b>Personal property insurance</b>	If you are bringing expensive items with you to Australia, such as a laptop computer, digital camera or jewellery, we recommend that you apply for personal property insurance. This will insure such items against loss or theft. Home insurance that your Homestay host has does NOT cover visitors or students staying in their house.
<b>Smoking</b>	Your host decides the rules on smoking. In most households smoking is not allowed inside.
<b>Questions or problems?</b>	If you require further information or have a problem with your Homestay, please contact a DUELI Student Adviser (appointments can be made at DUELI Reception, Level 5, Building 1a). It is often a good idea to try to discuss any problems with your host family first, however this may not always be easy.

Deakin University reserves the right to alter, amend or delete any information in this notice. For more information, please visit [deakin.edu.au](http://deakin.edu.au).