

Dragon Professional Terms of Use – Short Summary

What is Dragon Professional:

- Speech recognition (dictation) software provided by Deakin's Disability Resource Centre (DRC) to support your studies.
- Converts your spoken words into written text.
- Provided in addition to Nuance Communications' (a Microsoft company) Dragon Professional End User License Agreement and Terms of Service; raise any conflicts with the DRC.

What you need to know:

- Personal use only: you must not let another person use your Dragon Professional account, login, or licence.
- For dictating your own work (notes, assignments, correspondence), not for recording or transcribing lecturers, tutors, or other students. Contact the DRC for transcription/recording needs.
- The DRC shares only your first name, last name, and Deakin email with Dragon Professional to set up your account.

Exam use:

- May be used as an exam accommodation if included in your Access Plan; confirm with a Disability Liaison Officer.
- It is recommended you become familiar with the Dictation Box feature for compatibility with D2L and online exams. You are strongly encouraged to test Dragon Professional out early via the Try-It-Out exam and contact a DLO well ahead of exams to arrange adjustments before the cut-off.

Licence and access:

- Access is conditional on being a Deakin student; access ends when you leave Deakin or the DRC withdraws it.
- Your licence may be recalled after three months of inactivity.
- Deakin reserves the right to withdraw the licence for
 - a. Inactivity after 3 months
 - b. Breach of these terms and conditions
 - c. When you are no longer a Deakin student.

Compliance:

- Must follow Deakin policies (e.g. academic integrity). Breaches can lead to loss of access.

Support:

- Contact the DRC for accommodation or support questions.

Dragon Professional Terms of Use – Full Text

This document sets out the terms that apply to your use of Dragon Professional, provided to you as an assistive technology accommodation through Deakin University. Dragon Professional is speech recognition (dictation) software made available by the Disability Resource Centre (DRC) to support your studies by converting your spoken words into written text.

By accessing and using Dragon Professional, you agree to the terms set out below, in addition to the [Dragon Professional End User License Agreement and Terms of Service](#) provided by Nuance Communications, a Microsoft company (the owners of Dragon Professional). If there is any conflict between this document and Nuance's terms, it is recommended you raise any concerns with the DRC.

To allocate your licence, the DRC provides Dragon Professional with your first name, last name, and Deakin email address. This information is used only to set up and manage your Dragon Professional account.

1. Personal Study Use Only

Dragon Professional is a tool you can use as you wish to support your own personal study and academic work. You must not let another person use your Dragon Professional account, login credentials, or licence.

2. Use of Dragon Professional

Dragon Professional is intended to support you in producing your own written work, such as notes, assignments, and correspondence, by dictating your own speech. It is not intended to record or transcribe the voices of your lecturers, tutors, or other students. It is recommended that you contact the DRC for transcription and recording of others.

3. Exam Use

Dragon Professional may be used as an exam accommodation where this has been added to your Access Plan. Please speak to a Disability Liaison Officer to confirm whether exam access applies to your accommodations.

If you require Dragon Professional to complete a supervised exam, test or quiz online or in-person, ensure that this has been added to your Access Plan. It is recommended that you test all required assistive technology using the Try-It-Out test exam early to confirm compatibility, and contact the DRC if you encounter any barriers.

It is strongly recommended that you become familiar with the Dictation Box feature of Dragon Professional for use on the D2L platform to ensure compatibility.

Please contact a Disability Liaison Officer (DLO) well ahead of the exam, test or quiz period to ensure the adjustments are considered before the cut-off period.

4. Access to Documents and Voice Data After Leaving Deakin

Your access to Dragon Professional is linked to your enrolment at Deakin University. Once you are no longer enrolled at Deakin, your licence may be recalled, and you will lose access to your custom vocabulary and voice profile stored in Dragon Professional.

It is recommended that you export and save any settings and voice profiles before your licence ends or you leave Deakin. Dictated documents and voice profile data may not be recovered once access has expired.

5. Licence Period

The DRC may recall your Dragon Professional licence if you have not actively used the application for three months.

If your licence is recalled, you will need to contact the DRC to reactivate your licence if you wish to continue using Dargon as part of your accommodation.

If you expect a break in active study (for example, due to leave or an extended absence) and want to keep your licence active, contact the DRC before your access lapses.

6. Accommodations Not Covered by This Agreement

This document covers the standard terms of use for Dragon Professional at Deakin. If you require an accommodation, exception, or arrangement that is not addressed in this agreement, you must discuss this with a Disability Liaison Officer before proceeding. Do not assume an arrangement is permitted simply because it is not specifically prohibited here.

7. Compliance and Consequences of Breach

Your use of Dragon Professional must also comply with Deakin University's policies, including those relating to [academic integrity](#). If you do not comply with these terms, Deakin may, after discussing the matter with you:

- review and, where necessary, restrict or suspend your access to Dragon Professional;
- refer the matter for consideration under Deakin's relevant conduct or academic integrity policies; or
- require you to enter into an alternative arrangement for note-taking or completing written work.

Where appropriate, your lecturer or the DRC may seek confirmation that Dragon Professional has been used appropriately.

8. Your Agreement to These Terms

By accessing and using Dragon Professional, you agree to comply with these Terms of Use. If you have any questions, please contact a Disability Liaison Officer by:

- Emailing drccentre@deakin.edu.au
- Calling (03) 9244 6255; or
- Filling out the [Disability Resource Centre \(DRC\) general enquiry form](#).

9. Document control

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