

NaturalReader Terms of Use – Short Summary

What is NaturalReader:

- A text-to-speech assistive technology provided by Deakin's Disability Resource Centre (DRC).
- Converts documents, PDFs, web pages, and images into natural-sounding spoken audio, and includes AI study features to help you engage with your material.
- Licensed to you personally through Deakin's NaturalReader EDU account.

What you need to know:

- Personal use only: Converted audio, text, and AI-generated content are for your own study and research. Do not share, broadcast, or use them commercially.

Uploading material to your Library:

- Upload only what you're legally entitled to and obtained lawfully (purchased, prescribed, or Library-sourced material).
- Convert only if audio is necessary as it is related to your disability, and only when no suitable alternative format is available for access or purchase.
- Upload only what you actually need for study (chapters, sections of texts), to ensure compliance with copyright.

AI study features:

- Can be used to help you understand material you've lawfully uploaded. Any information or summaries created for you should remain personal and not be shared.
- AI-generated content can be inaccurate or incomplete. Always check it against the source document.
- Your content is used only to generate your requested output. It is never used to train AI models, and remains private.

Exam use:

- May be used as an exam accommodation if this is included in your Access Plan, confirm with a Disability Liaison Officer at least 4 weeks prior to exams.
- Must not use any of the AI features during exams.
- NaturalReader does not read content on the D2L platform for online supervised exams. Please contact the DRC if you require text-to-speech for these exams.

Licence and access:

- Access is conditional on being a Deakin student; access ends when you leave Deakin or the DRC withdraws it.
- Your licence may be recalled after three months of inactivity.
- Deakin reserves the right to withdraw the licence for
 - a. Inactivity after 3 months
 - b. Breach of these terms and conditions
 - c. When you are no longer a Deakin student.

Compliance:

- Must follow Deakin policies (e.g. academic integrity). Breaches can lead to loss of access.

Support:

- Contact the DRC for accommodation or support questions.

Natural Reader Terms of Use – Full Text

NaturalReader is a web-based text-to-speech and reading support tool that allows students to convert written material, including documents, PDFs, web pages, and images, into natural-sounding spoken audio.

This document sets out the terms that apply to your use of NaturalReader, provided to you as an assistive technology accommodation through Deakin University. NaturalReader is a text-to-speech tool made available by the Disability Resource Centre (DRC) to support your studies.

By accessing and using NaturalReader, you agree to the terms set out below, in addition to the [NaturalReader User Agreement](#) provided by NaturalSoft Ltd (the makers of NaturalReader). If there is any conflict between this document and the NaturalReader User Agreement, it is recommended you raise any concerns with the DRC.

To allocate your licence, the DRC provides NaturalSoft with your Deakin email address. This information is used to set up and manage your NaturalSoft account.

As the EDU School owner, the DRC can see when you last accessed NaturalReader, but cannot view the contents of your Library, including any documents and text you upload or audio you create.

1. Personal Study Use Only

NaturalReader is provided to you for your own personal study and academic purposes. You must not:

- share, broadcast, publish, or distribute converted audio files, text, or notes created in NaturalReader to any other person, including classmates; or
- use converted audio files for any commercial purpose.

2. Uploading Material to Your Library

NaturalReader allows you to upload documents, such as journal articles, textbook chapters, or lecture readings, to your personal Library in the web app so that they can be converted into audio and shared across your devices. These materials may be protected by copyright, and NaturalReader's own User Agreement does not permit you to upload or convert content that infringes the copyright of a third party.

However, Australian copyright law recognises that copyright material can be lawfully copied or converted, without the copyright owner's permission, where this is necessary to give a person with a disability access to that material in an accessible format.

To stay within these exceptions, you must:

- only upload copyright material to NaturalReader where converting it to audio is necessary to give you access due to your disability requirements
- only upload material you have lawfully obtained, for example, a textbook you have purchased, a prescribed reading provided for your unit, or an article accessed through the Deakin Library
- only upload the amount of material reasonably needed for your study, rather than, for example, entire textbooks or course packs
- only use NaturalReader on Copyright material if no alternative formats exist that suit your requirements as a result from your disability.

Converted audio files and text remain for your own personal study, consistent with Section 1 of this document, and must not be forwarded or otherwise shared with any other person.

3. Use of AI Study Features

NaturalReader's app includes AI-powered study features that let you interact with material in your Library, such as generating summaries, and answering questions about the content.

You may use these AI features to help you understand material you have lawfully uploaded to your Library under Section 2 of these terms, provided the AI-generated output is for your own personal study and is not shared, published, or distributed to any other person.

AI-generated content can be inaccurate, incomplete, or misrepresent the original material. Always check AI content against the source document and your own notes to ensure accuracy.

NaturalReader has advised that customer content is used only to generate the requested output, is never used to train AI models, and remains private.

It is recommended that you familiarise yourself with [Deakin AI policy](#).

4. Access to Your Library After Leaving Deakin

Your access to NaturalReader is linked to your enrolment at Deakin University. Once you are no longer enrolled at Deakin, your licence may be recalled and you will lose access to your Library, including any uploaded documents and audio files.

It is recommended that you download or export any audio files or documents you wish to keep before your licence ends or you leave Deakin, as Library content cannot be recovered once access has expired.

5. Exam use

NaturalReader may be used as an exam accommodation where this has been added to your Access Plan. Please speak to a Disability Liaison Officer to confirm whether exam access applies to your accommodations.

The AI-powered study features in NaturalReader must not be used in exams in any capacity. Use of these features during an exam may jeopardise your exam and may constitute a [breach of academic integrity](#).

Note: NaturalReader may not interface with your exam. For supervised online exams, it is recommend using the Read&Write software with the Chrome extension for text to speech, as it is compatible with the CloudDeakin exam quiz section. You are encouraged to test all required assistive technology using the Try-It-Out test exam early to confirm compatibility and contact the DRC if you encounter any barriers.

6. Licence Period

The DRC may recall your NaturalReader licence if you have not actively used the application for three months.

If your licence is recalled, you will need to contact the DRC to reactivate your licence if you wish to continue using NaturalReader as part of your accommodation.

If you expect a break in active study (for example, due to leave or an extended absence) and want to keep your licence active, contact the DRC.

7. Accommodations Not Covered by This Agreement

This document covers the standard terms of use for NaturalReader at Deakin. If you require an accommodation, exception, or arrangement that is not addressed in this agreement, you must discuss this with a Disability Liaison Officer before proceeding. Do not assume an arrangement is permitted simply because it is not specifically prohibited here.

8. Compliance and Consequences of Breach

Your use of NaturalReader must also comply with Deakin University's policies, including the [academic integrity policy](#). If you do not comply with these terms, Deakin may, after discussing the matter with you:

1. review and, where necessary, restrict or suspend your access to NaturalReader;
2. refer the matter for consideration under Deakin's relevant conduct or academic integrity policies; or
3. require you to enter into an alternative note-taking arrangement.

Where appropriate, your lecturer or the DRC may seek confirmation that NaturalReader is being used in line with this agreement.

9. Your Agreement to These Terms

By accessing and using NaturalReader, you agree to comply with these Terms of Use. If you have any questions about your accommodation, please contact a Disability Liaison Officer by:

- Emailing drccentre@deakin.edu.au
- Calling (03) 9244 6255 or
- Filling out the [Disability Resource Centre \(DRC\) general enquiry form.](#)

10. Document control

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