

RACV *we're there for you*

Bike Assist



RACV Membership

RACV is a membership organisation and, as such, is run to benefit members. This means we are serious about returning value to those who contribute to our success, through high quality service, great value products and a wide range of member benefits, including:

- A copy of our member magazine, *Royal Auto*, delivered to your home 11 times a year
- Member access to RACV resorts at Cape Schanck, Cobram and, in the near future, Inverloch at special rates

- Access to special offers at participating organisations across Victoria, Australia and overseas, under the Show Your Card & Save program, and
- Discounts on RACV products and services, and on purchases from RACV shops.



RACV Bike Assist

RACV Bike Assist is designed to meet your unique needs as a cyclist, by providing cover for punctures and other unexpected problems with your bike. With Bike Assist* peace of mind comes from knowing that we will be there for you should you encounter difficulties while you are out riding.

In the event that a puncture cannot be repaired, or the bicycle cannot be ridden due to a mechanical problem or accident, you can rely on us to provide you with assistance and support. If we need to, we will arrange a taxi to transport you and your bicycle to your chosen destination, helping to limit your stress and inconvenience as much as possible.

When you need Bike Assist simply call 1800 136 388.

Bike Assist may be purchased as either a single or family package and provides you with:

Single (\$22 per year):

- 8 service calls per subscription year
- A taxi up to the value of \$50 per service call if RACV cannot fix the problem. A maximum of eight taxi trips are available each subscription year.

Family (\$30 per year, covering two adults and two children under 21 years of age):

- 8 service calls per subscription year
- Up to two taxis per service call, up to the total value of \$100, if RACV cannot fix the problem. A maximum of eight taxi trips are available each subscription year.

If you would like to purchase RACV Bike Assist or would like more information on any other RACV product or service, please call our RACV MemberLine 13 RACV (13 7228), visit your nearest RACV shop, or fill out and send the attached application form.

* For full terms and conditions please refer to RACV Service By-Laws available at racv.com.au or any RACV shop. A 24-hour waiting period applies after purchase. Patrols will only be able to fix punctures. For other breakdown problems, a taxi will be called. A maximum of eight taxi trips applies per subscription year. Any taxi services required in excess of product limits will be at the member's expense. This service is only available in Victoria.

RACV Bike Assist Payment Details

Your Details

Title (Mr/Mrs/Miss/Ms/Dr/Other): _____

Surname: _____

First Name: _____

Address: _____

_____ Postcode: _____

Telephone (H): _____ Telephone (W): _____

Date of Birth: ____/____/____

Promotion Code (if applicable – for office use only): _____

Current RACV Member Number: _____

Subscription: Single \$22 Family \$30

Total: \$ _____

How to pay

By Telephone

Call the RACV MemberLine on 13 RACV (13 7228) with your credit card details.

In Person

Complete and take this application form with your cash, cheque or credit card to your nearest RACV shop.

By Mail

Complete and send this application form with:

- Your cheque made payable to RACV Ltd, or
- Your credit card details to:
Member Service Delivery
RACV Box 14578
City Mail Processing Centre
VICTORIA 8001

Credit card details

Bankcard MasterCard Visa

Expiry Date: ____/____

Total: \$ _____

Credit Card Number:

Signature: _____

Declaration

I agree, if selected as a member, to be bound by the Memorandum of Articles of Association and By-Laws of Royal Automobile Club of Victoria (RACV) Ltd. (ABN 44 004 060 833). I hereby state that at the time of signing the application there has not been an incident relating to the bicycle for which I will claim benefits. To administer my membership and provide me with road service and benefits, RACV needs to collect and use information about me. RACV may need to disclose this information or collect it from third parties, such as road service and towing providers, interstate automobile clubs, taxis and RACV's mailing services provider.

RACV may also use my information to notify me about other products, services and/or special offers. I can request not to receive this material, request access to information RACV holds about me or request a copy of the RACV Privacy Charter by calling 13 RACV (13 7228).

Signature: _____ Date: ____/____/____